

PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for the Open-Q™ 410 SOM products. The last day for placing a final non-cancellable, non-returnable purchase order for the affected product(s) is February 24, 2023, with a scheduled delivery no later than June 28, 2024 (availability subject to stock on hand).

Please refer to Table(s) 1 below for the various end-of-life milestones, definitions and dates for the affected product(s). For customers with active and paid support contracts, support will be available under the terms and conditions of the customer's service contract.

Table 1: End-of-Life Milestones and Dates

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to everyone.	November 8, 2022
End-of-Sale Date	The last date to order the product through Lantronix and its partners (availability subject to stock). The product is no longer available for sale after this date, unless inventory becomes available to sell.	February 24, 2023
Last Ship Date: Hardware	The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time.	June 28, 2024
Last Date of Warranty Support	The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 28, 2025
End of Software Maintenance Release Date	The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software.	June 28, 2024

(*) Supply Agreement terms will be honored by Lantronix.

Orders are non-cancelable, non-returnable (except warranty returns during the period of active Warranty Support set forth in Table 1). Any line item on an Order within one-hundred eighty (180) days of scheduled ship date is non-reschedulable, and in no event will rescheduling be accepted beyond the Last Ship Date: Hardware set forth in Table 1.

Q. Are there any alternatives to the Open-Q™ 410 SOM family?

A. There is no direct replacement for these products. Lantronix has development kit availability for a new generation of product that offers higher levels of performance at a similar price point. Contact Lantronix sales for more information.

Please refer to the Table(s) 2, below for the product part numbers affected by this announcement and their corresponding replacement part numbers from the product family.

Table 2: Affected Product Part Numbers

Discontinued Part Number	Replacement Part Number	Replacement Part Description
QC-DB-H00003	N/A	Open-Q™ 410 Dev Kit
QC-DB-H00004	N/A	Open-Q™ 410 SOM
QC-DB-H00004A	N/A	Open-Q™ 410 SOM (custom)
QC-DB-H00004B	N/A	Open-Q™ 410 SOM (custom)
QC-DB-H00004D	N/A	Open-Q™ 410 SOM (custom)
QC-DL-H00004C	N/A	Open-Q™ 410 SOM (custom)

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.