

## PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for the Open-Q™ 820 SOM, 820 μSOM, 820Pro SOM, and 820Pro μSOM products. The last day for placing a final non-cancellable, non-returnable purchase order for the affected product(s) is December 8, 2022, with a scheduled delivery no later than November 1, 2023 (availability subject to stock on hand).

Please refer to Table(s) 1 below for the various end-of-life milestones, definitions and dates for the affected product(s). For customers with active and paid support contracts, support will be available under the terms and conditions of the customer’s service contract.

**Table 1: End-of-Life Milestones and Dates**

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to everyone.	November 8, 2022
End-of-Sale Date	The last date to order the product through Lantronix and its partners (availability subject to stock). The product is no longer available for sale after this date, unless inventory becomes available to sell.	December 8, 2022
Last Ship Date: Hardware	The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time.	November 1, 2023
Last Date of Warranty Support	The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 1, 2024
End of Software Maintenance Release Date	The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software.	November 1, 2023

(\*) Supply Agreement terms will be honored by Lantronix.

Orders are non-cancelable, non-returnable (except warranty returns during the period of active Warranty Support set forth in Table 1). Any line item on an Order within one-hundred eighty (180) days of scheduled ship date is non-reschedulable, and in no event will rescheduling be accepted beyond the Last Ship Date: Hardware set forth in Table 1.

Q. Are there any alternatives to the Open-Q™ 820 SOM, 820 μSOM, 820Pro SOM, and 820Pro μSOM?

A. There is no direct replacement for these products. The best alternative family is the Open-Q™ 8250CS μSOM for Android and the Open-Q™ 5165RB μSOM for Linux.

Please refer to the Table(s) 2, below for the product part numbers affected by this announcement and their corresponding replacement part numbers from the product family.

**Table 2: Affected Product Part Numbers**

Discontinued Part Number	Replacement Part Number	Replacement Part Description
IES-030-0816-00	N/A	PCBA, 820 SOM - HT, Rev 0101/0102
QC-DB-I00003	N/A	Open-Q™ 820 Dev Kit
QC-DB-I00003_1	N/A	Open-Q™ 820 Dev Kit (custom)
QC-DB-I00004	N/A	Open-Q™ 820 SOM (3GB/32GB)
QC-DB-I00024	N/A	Open-Q™ 820 SOM (4GB DDR, custom)
QC-DB-I00034	N/A	Open-Q™ 820 Pro SOM (4GB/128GB UFS)
QC-DB-I10014	N/A	Open-Q™ 820 μSOM (4GB DDR, custom)
QC-DB-I10003	N/A	Open-Q™ 820 μSOM Dev Kit
QC-DB-I10004	N/A	Open-Q™ 820 μSOM (3GB/32GB)
QC-DB-I10004C-L	N/A	Open-Q™ 820 μSOM (4GB DDR, custom)
QC-DB-I20003	N/A	Open-Q™ 820 Pro μSOM Dev Kit
QC-DB-I20004	N/A	Open-Q™ 820 Pro μSOM (4GB/32GB)
QC-DL-I10004A	N/A	Open-Q™ 820 μSOM (3GB/32GB) (with autoboot)

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.