Date: 30-October-2026 PCN: 1152

# PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for the **X304G000S** products. The last day for placing a final non-cancellable, non-returnable purchase order for the affected product(s) is December 31, 2026, with scheduled delivery no later than January 30, 2027 (availability subject to stock on hand).

Please refer to Table(s) 1 below outlining end-of-life milestones, definitions, and dates for the affected product(s). Customers with active and paid support contracts will continue to receive support in accordance with the terms and conditions of their service contract.

**Table 1: End-of-Life Milestones and Dates**

| Milestone | Definition | Date |
|---|---|---|
| End-of-Life Announcement Date | The date the document that announces the end-of-sales and end-of-life of a product is distributed to everyone. | October 30, 2026 |
| End-of-Sale Date | The last date to order the product through Lantronix and its partners. The product is no longer available for sale after this date. | December 31, 2026 |
| Last Ship Date: Hardware | The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time. | January 31, 2027 |
| Last Date of Warranty Support | The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | January 31, 2029 |
| End of Software Maintenance Release Date | The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software | January 31, 2029 |

More information about the **X300** is available on our website https://www.lantronix.com/products/x300-series/

**Frequently Asked Questions**

Q. Why is the **X304G000S** discontinued?

A critical component used in the product design is reaching End-of-Life and will no longer be available from the component manufacturer.

Q. What products should customers in Latin America use as replacements?

- **X304G00AS** (North America SKU) supports LTE bands commonly used in Mexico.
- **X304G002S** (EMEA SKU) supports LTE bands used across Central and South America.

Refer to Table 2 for affected products and recommendations for replacement options.

**Table 2: Affected Product Part Numbers**

| Discontinued Part Number | | Replacement Part Number | Replacement Part Description |
|---|---|---|---|
| **X304G000S** | | **X304G00AS** | USA, CANADA, MEXICO LTE CAT. 1 GATEWAY; WITH ACC; 8-32VDC; DI; MULTI-MODE SERIAL; WIFI5; BT5.0; ETH LAN; GPS; MINI SIM; MICROSD HLDER; EPACK SW |
| **X304G000S** | | **X304G002S** | EMEA APAC LATAM LTE CAT. 1 GATEWAY; WITH ACC; 8-32VDC; DI; MULTI-MODE SERIAL; WIFI5; BT5.0; ETH LAN; GPS; MINI SIM; MICROSD HLDER; EPACK SW |

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.