

PRODUCT CHANGE NOTICE

Dear Lantronix Customer,

The purpose of this communication is to inform you of an upcoming change to the following products. This change is part of our effort and commitment to continuous improvement of our products and processes.

Change Type

Software

Products Affected

Part Number	Description	Old Revision	New Revision
NTC-551-01-01	5G Release 16 Sub 6 Industrial Grade 5 Port Router with WiFi for North America	DVT4	E11
NTC-552-01-01	5G Release 16 Sub 6 Industrial Grade 5 Port Router with WiFi, Global	DVT4	E11

Description and Extent of Change

Lantronix is pleased to announce the release of new and improved NTC-550 series firmware version 3.1.1.0R3. The release includes new features and bug fixes including:

New features:

-Add Secure-boot-enable firmware support.

Bug fixes:

- Prevented cross-version firmware loading to ensure compatibility—3.x.x.x firmware cannot be loaded onto devices running 2.x.x.x.
- Fixed an issue where generating the web server certificate caused NTC-55x devices to become unreachable after CA key creation.
- Resolved an issue on NTC-55x where OpenVPN server certificate creation stalled during Diffie-Hellman parameter generation.
- Corrected a problem where, after a factory reset, PercepXion displayed the host URL as api.mach10-dev01.lantronix.com instead of api.percepXion.ai.
- Fixed an issue on NTC-5xx where the configuration version did not update on the Telemetry and Device Details pages in PercepXion

Reason for Change

New Firmware release

Effect of Change on Fit, Form, Function

There will be no fit and form change. However, This is a non-reversible change and lose support for old firmware. Once, we upgrade to 3.1.10R3, we cannot downgrade to old firmware version.

Effective Date of Change

This change will go into effect for the listed products built from **January 5th, 2026** onwards.

If you have any questions, please contact your sales representative or contact Lantronix Technical Support by submitting a ticket to: <https://ltrxdev.atlassian.net/wiki/spaces/LTRXTS/overview>