



Date: January 9, 2026

PCN: 1057

PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for the NTC-402 series product. The last day for placing a final non-cancellable, non-returnable purchase order for the affected product(s) is **June 30, 2026**, with a scheduled delivery no later than **August 31, 2026** (availability subject to stock on hand).

Lantronix has introduced the new NTC-550 series routers, featuring support for Release 16 5G NSA/SA with 4G fallback. These models deliver advanced features and enhanced security, making them an ideal technological and cost-effective replacement for the NTC-402 series.

Please refer to Table 1 below for the various end-of-life milestones, definitions and dates for the affected product(s) listed in Table 2. For customers with active and paid support contracts, support will be available under the terms and conditions of the customer's service contract.

Table 1: End-of-Life Milestones and Dates

| Milestone | Definition | Date |
|-------------------------------|--|-----------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to everyone. | January 9, 2026 |
| End-of-Sale Date | The last date to order the product through Lantronix and its partners. The product is no longer available for sale after this date. | June 30, 2026 |
| Last Ship Date: Hardware | The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time. | August 31, 2026 |
| Last Date of Warranty Support | The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | August 31, 2027 |

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|--|---|---------------|
| End of Software Maintenance Release Date | The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software | June 30, 2026 |
|--|---|---------------|

Please refer to the Table 2, below for the product part numbers affected by this announcement and their corresponding replacement part numbers from the NTC-500 Series Industrial IoT Cellular Router product family.

Table 2: Affected Product Part Numbers

| Discontinued Part Number | Replacement Part Number | Replacement Part Description |
|--------------------------|-------------------------|---|
| NTC-402-01 NTC-402-02 | NTC-552-01-01 | The NTC-550 robust, high-speed, industrial-grade 5G router for EMEA, APAC excl. Japan & China |

More information about NTC-550 Industrial IoT Cellular Routers see our website
<https://www.lantronix.com/products-class/iot-gateways/> (Product Page URL)

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.