

## PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for the Open-Q™ 865XR SOM products. The last day for placing a final non-cancellable, non-returnable purchase order for the affected product(s) is February 28, 2026 with a scheduled delivery no later than May 31, 2026 (availability subject to stock on hand).

Please refer to Table(s) 1 below for the various end-of-life milestones, definitions and dates for the affected product(s). For customers with active and paid support contracts, support will be available under the terms and conditions of the customer's service contract.

**Table 1: End-of-Life Milestones and Dates**

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to everyone.	November 5, 2025
End-of-Sale Date	The last date to order the product through Lantronix and its partners (availability subject to stock). The product is no longer available for sale after this date, unless inventory becomes available to sell.	February 28, 2026
Last Ship Date: Hardware	The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time.	May 31, 2026
Last Date of Warranty Support	The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2027
End of Software Maintenance Release Date	The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software.	May 31, 2026

(\*) Supply Agreement terms will be honored by Lantronix.

Orders are non-cancelable, non-returnable (except warranty returns during the period of active Warranty Support set forth in Table 1). Any line item on an Order within one-hundred eighty (180) days of scheduled

ship date is non-reschedulable, and in no event will rescheduling be accepted beyond the Last Ship Date: Hardware set forth in Table 1.

Q. Are there any alternatives to the Open-Q™ 865XR SOM?

A. The recommended replacement part numbers for these products are shown in Table 3 below. Lantronix has development kit availability for Open-Q 8250CS SOM. Contact Lantronix sales for more information.

Please refer to the Table(s) 2, below for the product part numbers affected by this announcement and their corresponding replacement part numbers from the product family.

**Table 2: Affected Product Part Numbers**

Discontinued Part Number	Product Description
QC-DB-U10004	Open-Q™ 865XR SOM (6GB/64GB)
QC-DB-U10004A	Open-Q™ 865XR SOM (8GB/128GB)

**Table 3: Replacement Product Part Numbers**

Discontinued Part Number	Replacement Part Number	Replacement Product Description
QC-DB-U10004	QC-SOM-8250CS-B-Q	Open-Q™ 8250CS SOM (8GB/64GB), TAA
QC-DB-U10004A	QC-SOM-8250CS-A-Q	Open-Q™ 8250CS SOM (8GB/128GB), TAA

If you have any questions, please contact your sales representative or Lantronix Technical Support by submitting a ticket to: <https://ltrxdev.atlassian.net/wiki/spaces/LTRXTS/overview>