

## Intelligent Out-of-Band Management Solutions

A trusted, secure path to network infrastructure assets, even during network outages

## Network Resilience and Intelligence. From the Data Center to the Edge.









## Job Function Titles to Look For

- » Senior Network Engineer
- » Senior Network Administrator
- » Senior Network Security Engineer
- » Network/Security Architect
- » Manager/Director Network Engineering
- » Manger/Director Network Operations
- » Manager/Director Network Architecture
- » Manager/Director Network Security
- » Director/VP Information Technology
- » VP / SVP / EVP Network Engineering
- » VP / SVP / EVP Operations
- » Chief Technology Officer (CTO)
- » Chief Operations Officer (COO)

## Questions & Answers

**Question:** How do you manage your unmanned or remote locations when there is no technical staff onsite? **Tip:** Use open ended questions to allow them to articulate their real challenges

**Customer Answer(s):** We don't. We send a person out. We have an old setup which is outdated but we haven't has time to design a new one.

**Action:** I have a product family designed specifically to solve remote access challenges. Would you have a 30m time slot next Tue at 11am and I can bring in a rep from Lantronix, the Remote Management experts?

**Question:** How does downtime effect your company? What sort of ripple effect does it have on overall business? **Tip:** Use open ended questions to allow them to articulate their real challenges

**Customer Answer(s):** People are unable to work. Customers cannot complete transactions. I am unsure of the bigger effect. The bigger effect is...

**Response:** Lantronix remote access products can help ensure uptime and speed of restoration by providing a secondary path into your network, ensuring a resilient access path for routine and emergency maintenance. Would you have a 30m time slot next Tue at 11am and I can bring in a rep from Lantronix, the Remote Management experts?

Question: How do you keep track of and manage everything happening across your network?

**Tip:** Use open ended questions to allow them to speak of what would be truly valuable to them.

**Customer Answer(s):** We don't have this today. We built our own solution. We use multiple systems to do this today. **Response:** Lantronix's ConsoleFlow platform was designed with operators in mind. It is a single pane of glass which provides visibility and control into everything going on with your devices; and is available in SaaS, Cloud, and OnPrem versions. Would you have a 30m time slot next Tue at 11am and I can bring in a rep from Lantronix, the Remote Management experts?

**Question:** How do you provision devices and connect your devices globally to cellular services? **Tip:** Use open ended questions to allow them to speak of what would be truly valuable to them.

Customer Answer(s): We don't yet. We activate each device individually. We have to negotiate contracts with each cellular

**Response:** Lantronix's ConsoleFlow platform was designed with operators in mind. It is a single pane of glass which provides visibility and control into everything going on with your devices; and is available in SaaS, Cloud, and OnPrem versions. Would you have a 30m time slot next Tue at 11am and I can bring in a rep from Lantronix, the Remote Management experts?