

# 24-Port Gigabit PoE+ Managed Switch SM24TAT4XA



Installation and Getting Started Guide

## **ABOUT THIS GUIDE**

**PURPOSE** 

This guide gives specific information on how to operate and use the management functions of the switch.

**AUDIENCE** 

The guide is intended for use by network administrators who are responsible for operating and maintaining network equipment; consequently, it assumes a basic working knowledge of general switch functions, the Internet Protocol (IP), and Simple Network Management Protocol (SNMP).

CONVENTIONS

The following conventions are used throughout this guide to show information:

WARRANTY

See the Customer Support/ Warranty booklet included with the product.

A copy of the specific warranty terms applicable to your Manufacture products and replacement parts can be obtained from your Manufacture Sales and Service Office pr authorized dealer.



**Note:** Emphasizes important information or calls your attention to related features or instructions.



**WARNING:** Alerts you to a potential hazard that could cause personal injury.



**CAUTION:** Alerts you to a potential hazard that could cause loss of data, or damage the system or equipment.

# COMPLIANCES AND SAFETY STATEMENTS

#### FCC-CLASS A

This equipment has been tested and found to comply with the limits for a Class A computing device pursuant to Subpart J of part 15 of FCC Rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

You may use unshielded twisted-pair (UTP) for RJ-45 connections - Category 3 or better for 10 Mbps connections, Category 5 or better for 100 Mbps connections, Category 5, 5e, or 6 for 1000 Mbps connections. For fiber optic connections, you may use 50/125 or 62.5/125 micron multimode fiber or 9/125 micron single-mode fiber.

CE MARK
DECLARATION
OF CONFORMANCE
FOR EMI AND
SAFETY (EEC)

This equipment has been tested and found to comply with the protection requirements of European Emission Standard EN55022/EN61000-3 and the Generic European Immunity Standard EN55024.

#### EMC:

EN55022(2006)+A1:2007/CISPR	Class A
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22:2006+A1:2006	4K V CD, 8KV, AD
IEC61000-4-2 (2001)	3V/m
IEC61000-4-3( 2002)	1KV – (power line), 0.5KV – (signal line)
IEC61000-4-4(2004)	Line to Line: 1KV, Line to Earth: 2KV
IEC61000-4-5 (2001)	130dBuV(3V) Level 2
IEC61000-4-6 (2003)	1A/m
IEC61000-4-8 (2001)	Voltage dips:
	>95%, 0.5period, 30%, 25periods
IEC61000-4-11(2001)	Voltage interruptions:
	>95%, 250periods

## RELATED PUBLICATIONS

The following publication gives specific information on how to operate and use the management functions of the switch:

The User's Manual

Date	Revision	
5/30/2013	A1	
11/19/2014	A1.1	

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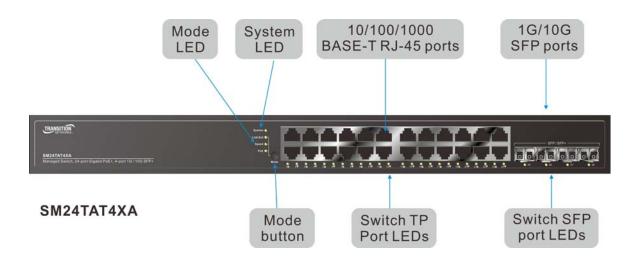
## INTRODUCTION

#### **OVERVIEW**

The SM24TAT4XA is an affordable managed switch that provides a reliable infrastructure for your network. These switches deliver more intelligent features to improve the availability of your critical business applications, protect your sensitive information, and optimize your network bandwidth to deliver information and applications more effectively. Easy to set up and use, it provides the ideal combination of affordability and capabilities for entry level Networking includes Small Business or enterprise application and helps you create a more efficient, better-connected workforce.

The SM24TAT4XA is able to provide up to 24 ports of Gigabit Ethernet connectivity as well as 4 ports of 10G Ethernet connectivity. It provides ideal flexibility to design suitable network infrastructure for business requirement. The switch supports the advanced security management capabilities and network features to support includes data, voice, security, and wireless technologies. Besides, these switches are easy to deploy and configure, providing stable and quality performance network services your business needs.

## Front of the Switch



## **Back of the Switches**



SM24TAT4XA

## SWITCH ARCHITECTURE

The switch performs a wire-speed, non-blocking switching fabric. This allows wire-speed transport of multiple packets at low latency on all ports simultaneously. The switch also features full-duplex capability on all ports, which effectively doubles the bandwidth of each connection.

This switch uses store-and-forward technology to ensure maximum data integrity. With this technology, the entire packet must be received into a buffer and checked for validity before being forwarded. This prevents errors from being propagated throughout the network.

# NETWORK MANAGEMENT OPTIONS

The switch can also be managed over the network with a web browser or Telnet application. The switch includes a built-in network management agent that allows it to be managed in-band using SNMP or RMON (Groups 1, 2, 3, 9) protocols. It also has an RS-232 console port connector on the front panel for out-of-band management. A PC may be connected to this port for configuration and monitoring out-of-band via a null-modem serial cable. (See Appendix B for wiring options.)



**Note:** For a detailed description of the management features, refer to the *User's manual*.

# DESCRIPTION OF HARDWARE

1000BASE-T PORTS The switch has 24 10/100/1000BASE-T RJ-45 ports. All RJ-45 ports support automatic MDI/MDI-X operation, auto-negotiation and IEEE 802.3x auto-negotiation of flow control, so the optimum data rate and transmission can be selected automatically.

SFP TRANSCEIVER SLOTS SM24TAT4XA supports 1G/10G dual speed SFP+ slots on port

25 to 28.

Please visit our web page below for the detail of the available SFP+/SFP modules:

http://www.transition.com

## PORT AND SYSTEM STATUS LEDS

The SM24TAT4XA Series switch includes a display panel for system and port indications that simplify installation and network troubleshooting. The LEDs, which are located on left hand side of the front panel for easy viewing. Details are shown below and described in the following tables.

**Table 2: Port Status LEDs** 

LED	Condition	Status
TP (Link/ACT)	Green/Blink	Lit Green when TP link good Blinks when any traffic is present
TP SPEED	Green/Yellow	Lit Green when TP link on 1000Mbps  Yellow when TP link on 10/100Mbps
SFP (Link/ACT)	Green/Blink	Lit Green when SFP link good Blinks when any traffic is present
SFP SPEED	Blue/Green	Lit Blue when SFP link on 10Gbps. Green when SFP link on 1000Mbps

**Table 3: System Status LED** 

SYSTEM LED	Condition	Status
System	Green OFF	Lit when power on and switch is ready

## POWER SUPPLY SOCKET

There are a power sockets on the rear panel of the switch. For normal power supply, the SM24TAT4XA-Port Switch has standard power socket for AC power cord.

Figure 3: Power Supply Socket



AC Power socket

## MODE STATUS LEDS

The SM24TAT4XA Series switch provides a mode switch function. There are two mode for all LED of each port, which can switch between Link/ACT mode and SPEED mode by

pressing MODE button. When the switch is on Link/ACT mode, the LED of each port indicates the link or act status. The LED of each port shows the link speed status of the port using different colors when the switch is on SPEED mode.

**Table 4: Mode Status LED** 

LED	Condition	Status
		Lit Green indicates all LED of each port are in
1: 1 /A O.T.	Green	Link/ACT mode.
Link/ACT	OFF	Off means Link/Act Mode disabled.
		Lit Green indicates all LED of each port are in
SPFFD	Green	SPEED mode.
JI LLD	OFF	Off means Link/Act Mode disabled.

## NETWORK PLANNING

## INTRODUCTION TO SWITCHING

A network switch allows simultaneous transmission of multiple packets, and it can partition a network more efficiently than bridges or routers. Therefore the switch has been recognized as one of the most important devices for today's networking technology.

When performance bottlenecks are caused by congestion at the network access point such as file server, the device can be connected directly to a switched port. And, by using full-duplex mode, the bandwidth of the dedicated segment can be doubled to maximize throughput.

When networks are based on repeater (hub) technology, the distance between end stations is limited by a maximum hop count. However, a switch can subdividing the network into smaller and more manageable segments, and linking them to the larger network than it turns the hop count back to zero and removes the limitation.

A switch can be easily configured in any Ethernet, Fast Ethernet, or Gigabit Ethernet network to significantly increase bandwidth while using conventional cabling and network cards.

## APPLICATION EXAMPLES

The switch is suitable for the following applications.

- Remote site application is used in Enterprise or SMB
- Peer-to-peer application is used in two remote offices
- Office network
- High Performance Requirement environment
- Advance Security for network safety application
- Suitable for data/ voice and video conference application

Figure 4: Network Connection between Remote Site and Central Site

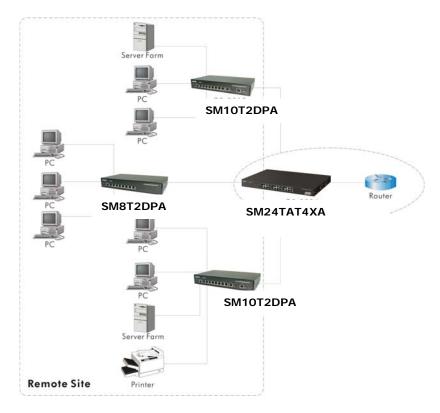


Figure 5: Peer-to-peer Network Connection

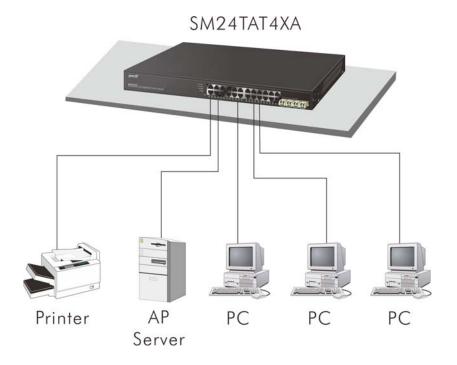


Figure 6: Office Network Connection

# SM24TAT4XA Internet Router SM8T2DPA Sale

# INSTALLING THE SWITCH

## SELECTING A SITE

The Switch can be mounted in a standard 19-inch rack (With Rack mount Kit) or on a flat surface. Be sure to follow the guidelines below when choosing a location.

- ♦ The site should:
  - Be at the center of all the devices you want to link and near a power outlet.
  - Be able to maintain its temperature within 0 to 40°C (32 to 104 °F) and its humidity within 10% to 90%, non-condensing.
  - Be accessible for installing, cabling and maintaining the devices.
  - Allow the status LEDs to be clearly visible.
- Make sure the twisted-pair Ethernet cable is always routed away from power lines, radios, transmitters or any other electrical interference.
- Make sure that SM24TAT4XA Switch is connected to a separate grounded power outlet that provides 100 to 240 VAC, 50 to 60 Hz.

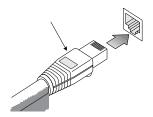
## ETHERNET CABLING

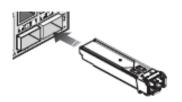
To ensure proper operation when installing the switch into a network, make sure that the current cables are suitable for 100BASE-TX or 1000BASE-T operation. Check the following criteria against the current installation of your network:

- ◆ Cable type: Unshielded twisted pair (UTP) or shielded twisted pair (STP) cable with RJ-45 connectors; Category 5 or Category 5e with maximum length of 100 meters is recommend 100BASE-TX, and Category 5e or 6 with maximum length of 100 meters is recommend for 1000BASE-T.
- Protection from radio frequency interference emissions.
- ♦ Electrical surge suppression.
- Separation of electrical wires and data based network wiring.
- ♦ Safe connections with no damaged cables, connectors or shields.

Figure 7: RJ-45 Connections

Figure 8: SFP Transceiver





## EQUIPMENT CHECKLIST

After unpacking this switch, please check the contents to be sure you have received all the components. Then, before beginning the installation, be sure you have all other necessary installation equipment.

## PACKAGE CONTENTS

- SM24TAT4XA Port GbE Management Switch
- Four adhesive rubber feet
- Mounting Accessory (for 19" Rack Shelf, Optional)
- This Installation Guide
- User's Manual CD
- AC Power Cord
- RS-232 to RJ-45 Console Cable



**Note:** Please notify your sales representative immediately if any of the aforementioned items is missing or damaged.



**WARNING:** The mini-GBICs are Class 1 laser devices. Avoid direct eye exposure to the beam coming from the transmit port.

#### **MOUNTING**

The switch can be mounted in a standard 19-inch equipment rack or on a desktop or shelf. Mounting instructions for each type of site as follow.

#### **RACK MOUNTING**

Before rack mounting the switch, please pay attention to the following factors:

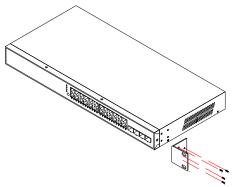
- Temperature: Since the temperature within a rack assembly may be higher than the ambient room temperature, check that the rack-environment temperature is within the specified operating temperature range (0 to 40 °C).
- Mechanical Loading: Do not place any equipment on top of a rack-mounted unit.

- Circuit Overloading: Be sure that the supply circuit to the rack assembly is not overloaded.
- Grounding: Rack-mounted equipment should be properly grounded.

#### **TO Rack-mount Devices:**

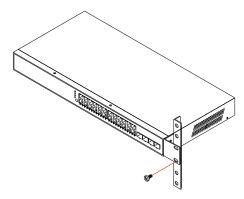
**Step1.** Attach the brackets to the device using the screws provided in the Mounting Accessory.

Figure 9: Attaching the Brackets



**Step2.** Mount the device in the rack (Via Optional Rack-Mount kit), using four rack-mounting screws (not provided). Be sure to secure the lower rack-mounting screws first to prevent the brackets being bent by the weight of the switch.

Figure 10: Installing the switch in a Rack



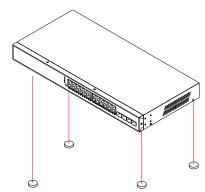
**Step3.** If installing a single switch only, turn to "Connection to a Power Source" at the end of this chapter.

**Step4.** If installing multiple switches, mount them in the rack, one below the other, in any order.

#### **DESKTOP OR SHELF MOUNTING:**

**Step1.** Attach the four adhesive rubber feet to the bottom of the first switch.

Figure 11: Attaching the Adhesive Rubber Feet

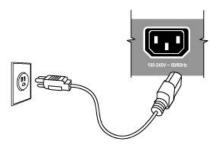


- **Step2.** Set the device on a flat surface near an AC power source, making sure there are at least two inches of space on all sides for proper air flow.
- **Step3.** If installing a single switch only, go to "Connecting to a Power Source" at the end of this Chapter.
- **Step4.** If installing multiple switches, attach four adhesive feet to each one. Place each device squarely on top of the one below, in any order.

## CONNECTING TO A POWER SOURCE

You can plug or remove power cord from AC power socket, to switch the power on and off.

Figure 13: Inserting the Power Cord to AC Power Socket



- **Step1.** Insert the power cable plug directly into the AC Socket located at the back of the switch.
- **Step2.** Plug the other end of the cable into a grounded, 3-Pin, AC power source.
- Step3. Check the front-panel LEDs as the device is powered on to be sure the POWER LED is lit. If not, check that the power cable is correctly plugged in.

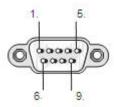


**WARNING:** For International use, you may need to change the AC line cord. You must use a line cord set that has been approved for the socket type in your country.

## CONNECTING TO THE CONSOLE PORT

The DB-9 serial port on the switch's front panel is used to connect to the switch for out-of-band console configuration. The command-line-driven configuration program can be accessed from a terminal or a PC running a terminal emulation program. The pin assignments used to connect to the serial port are provided in the following table

Figure 14: Serial Port (DB-9 DTE) Pin-Out



### WIRING MAP FOR SERIAL CABLE

The DB-9 cable is used for connecting a terminal or terminal emulator to the Managed Switch's RS-232 port to access the command-line interface.

The table below shows the pin assignments for the DB-9 cable.

Table 4: Serial Cable Wiring

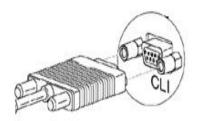
Function	Mnemonic	Pin
Carrier	CD	1
Receive Data	RXD	2
Transmit Data	TXD	3
Data Terminal Ready	DTR	4
Signal Ground	GND	5
Data Set Ready	DSR	6
Request To Send	RTS	7
Clear To Send	CTS	8



**Note:** No other pins are used.

Figure 15: Plug in the Console

Port



The Terminal console port default values of the SM24TAT4XA are listed as below:

The serial port's configuration requirements are as follows:

- ♦ Default Baud rate—115,200 bps
- ♦ Character Size—8 Characters
- ◆ Parity—None
- ♦ Stop bit—One
- ♦ Data bits—8
- ♦ Flow control—none

## **Operation of Web-based Management**

The default values of the managed switch are listed in the table below:

IP Address	192.168.1.77
Subnet Mask	255.255.255.0
Default	192.168.1.254
Username	admin
Password	admin

After the managed switch has been finished configuration in the CLI via the switch's serial interface, you can browse it. For instance, type http://192.168.1.77 in a browser, it will show the following screen and ask you inputting username and password in order to login and access authentication. The default username is "admin" and the default password is "admin". For the first time to use, please enter the default username and password, and then click the Enter button. The login process now is completed.

#### SM24TAT4XA web user interface:





**Note:** If you need to configure the function or parameter then you can refer the detail in the User Guide. Or you could access to the Switch and click the "help" under the web GUI and then it will pop-up the simple help window to teach you how to set the parameters.

# MAKING NETWORK CONNECTIONS

## CONNECTING NETWORK DEVICES

The switch is designed to be connected to 10, 100 or 1000Mbps network interface cards in PCs and servers, as well as to other switches and hubs. It may also be connected to remote devices using optional SFP transceivers.

## TWISTED-PAIR DEVICES

Each device requires an unshielded twisted-pair (UTP) cable with RJ-45 connectors at both ends. Use Category 5, 5e or 6 cable for 1000BASE-T connections, Category 5 or better for 100BASE-TX connections.

#### **CABLING GUIDELINES**

The RJ-45 ports on the switch support automatic MDI/MDI-X pinout configuration, so you can use standard straight-through twisted-pair cables to connect to any other network device (PCs, servers, switches, routers, or hubs).

See Appendix B for further information on cabling.

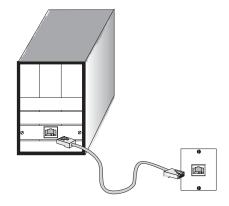


**CAUTION:** Do not plug a phone jack connector into an RJ-45 port. This will damage the switch. Use only twisted-pair cables with RJ-45 connectors that conform to FCC standards.

#### CONNECTING TO PCS, SERVERS, HUBS AND SWITCHES

**Step1.** Attach one end of a twisted-pair cable segment to the device's RJ-45 connector.

Figure 16: Making Twisted-Pair Connections



**Step2.** If the device is a network card and the switch is in the wiring closet, attach the other end of the cable segment to a modular wall outlet that is connected to the wiring closet. (See the section "Network Wiring Connections.") Otherwise, attach the other end to an available port on the switch.

Make sure each twisted pair cable does not exceed 100 meters (328 ft) in length.



**Note:** Avoid using flow control on a port connected to a hub unless it is actually required to solve a problem. Otherwise back pressure jamming signals may degrade overall performance for the segment attached to the hub.

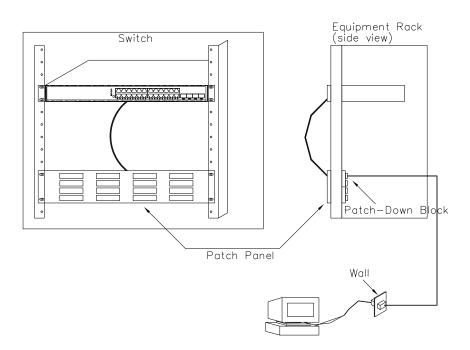
**Step3**. As each connection is made, the Link LED (on the switch) corresponding to each port will light green (1000 Mbps) or Yellow (100 Mbps) to indicate that the connection is valid.

#### **NETWORK WIRING CONNECTIONS**

Today, the punch-down block is an integral part of many of the newer equipment racks. It is actually part of the patch panel. Instructions for making connections in the wiring closet with this type of equipment follows.

- **Step1.** Attach one end of a patch cable to an available port on the switch, and the other end to the patch panel.
- **Step2.** If not already in place, attach one end of a cable segment to the back of the patch panel where the punch-down block is located, and the other end to a modular wall outlet.
- Step3. Label the cables to simplify future troubleshooting. See "Cable Labeling and Connection Records" on page 29

Figure 17: Network Wiring Connections



## FIBER OPTIC SFP DEVICES

An optional Gigabit SFP transceiver can be used for a backbone connection between switches, or for connecting to a high-speed server.

Each single-mode fiber port requires 9/125 micron single-mode fiber optic cable with an LC connector at both ends. Each multimode fiber optic port requires 50/125 or 62.5/125 micron multimode fiber optic cabling with an LC connector at both ends.

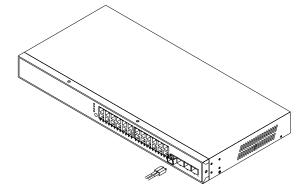


**WARNING:** This switch uses lasers to transmit signals over fiber optic cable. The lasers are inherently eye safe in normal operation. However, user should never look directly at a transmit port when it is powered on.

**WARNING:** When selecting a fiber SFP device, considering safety, please make sure that it can function at a temperature that is not less than the recommended maximum operational temperature of the product. You must also use an approved Laser SFP transceiver.

- **Step1.** Remove and keep the LC port's rubber plug. When not connected to a fiber cable, the rubber plug should be replaced to protect the optics.
- Step2. Check that the fiber terminators are clean. You can clean the cable plugs by wiping them gently with a clean tissue or cotton ball moistened with a little ethanol. Dirty fiber terminators on fiber optic cables will impair the quality of the light transmitted through the cable and lead to degraded performance on the port.
- **Step3.** Connect one end of the cable to the LC port on the switch and the other end to the LC port on the other device. Since LC connectors are keyed, the cable can be attached in only one orientation.

Figure 18: Making Fiber Port Connections



**Step4**. As a connection is made, check the Link LED on the switch corresponding to the port to be sure that the connection is valid.

The fiber optic ports operate at 1 Gbps. The maximum length for fiber optic cable operating at Gigabit speed will depend on the fiber type as listed under "1000 Mbps Gigabit Ethernet Collision Domain" on page 23.

#### **CONNECTIVITY RULES**

When adding hubs to your network, please note that because switches break up the path for connected devices into separate collision domains, you should not include the switch or connected cabling in your calculations for cascade length involving other devices.

## 1000BASE-T CABLE REQUIREMENTS

All Category 5 UTP cables that are used for 100BASE-TX connections should also work for 1000BASE-T, providing that all four wire pairs are connected. However, it is recommended that for all critical connections, or any new cable installations, Category 5e or Category 6 cable should be used. The Category 5e and 6 specifications include test parameters that are only recommendations for Category 5. Therefore, the first step in preparing existing Category 5 cabling for running 1000BASE-T is a simple test of the cable installation to be sure that it complies with the IEEE 802.3-2005 standards

#### 1000 MBPS GIGABIT ETHERNET COLLISION DOMAIN

Table 5: Maximum 1000BASE-T Gigabit Ethernet Cable Length

Cable Type	Maximum Cable Length	Connector
Category 5, 5e or 6 100-ohm UTP or STP	100.m (328 ft)	RJ-45

#### Table 6: Maximum 1000BASE-SX Gigabit Fiber Cable Lengths

Fiber Size	Fiber Bandwidth	Maximum Cable Length	Connector
62.5/125 micron	160 MHz/km	220 m (722 ft)	LC
multimode fiber	200 MHz/km	275 m (902 ft)	LC
50/125 micron	400 MHz/km	500 m (1641 ft)	LC
multimode fiber	500 MHz/km	550 m (1805 ft)	LC

#### Table 7: Maximum 1000BASE-LX/LHX/XD/ZX Gigabit Fiber Cable Length

Fiber Size	Fiber Bandwidth	Maximum Cable Length	Connector
9/125 micron single-mode fiber 1310nm	N/A	10km (6.2 miles)	LC
9/125 micron single-mode fiber 1550nm	N/A	30km (18.64 miles) 50km (31.06 miles)	LC LC

#### Table 8: Maximum 1000BASE-LX Single Fiber Gigabit Fiber Cable Length

Fiber Size	Fiber Bandwidth	Maximum Cable Length	Connector
Single-mode TX-1310nm	N/A	20km (12.42miles)	BIDI LC
RX-1550nm			
Single-mode	N/A	20km (12.42miles)	BIDI
TX-1550nm			LC
RX-1310nm			

## 100 MBPS FAST ETHERNET COLLISION DOMAIN

**Table 9: Maximum Fast Ethernet Cable Lengths** 

Cable Type	Maximum Cable Length	Connector
Category 5, 5e or 6 100-ohm UTP or STP	100.m (328 ft)	RJ-45

# CABLE LABELING AND CONNECTION RECORDS

When planning a network installation, it is essential to label the opposing ends of cables and to record where each cable is connected. This will allow user to easily locate inter-connected devices, isolate faults and change your topology without need for unnecessary time consumption.

To best manage the physical implementations of your network, follow these guidelines:

- Clearly label the opposing ends of each cable.
- Using your building's floor plans, draw a map of the location of all network-connected equipment. For each piece of equipment, identify the devices to which it is connected.
- ♦ Note the length of each cable and the maximum cable length supported by the switch ports.
- ♦ For ease of understanding, use a location-based key when assigning prefixes to your cable labeling.
- Use sequential numbers for cables that originate from the same equipment.
- Differentiate between racks by naming accordingly.
- Label each separate piece of equipment.
- Display a copy of your equipment map, including keys to all abbreviations at each equipment rack.

## **TROUBLESHOOTING**

## Basic Troubleshooting Tips

Most problems are caused by the following situations. Check for these items first when starting your troubleshooting:

■ Connecting to devices that have a fixed full-duplex configuration.

The RJ-45 ports are configured as "Auto", that is, when connecting to the attached devices, the switch will operate in one of two ways to determine the link speed and the communication mode (half duplex or full duplex):

- ♦ If the connected device is also configured to Auto, the switch will automatically negotiate both link speed and communication mode.
- ◆ If the connected device has a fixed configuration, for example 100Mbps, at half or full duplex, the switch will automatically sense the link speed, but will default to a communication mode of half duplex.

Because the Series SM24TAT4XA Switch devices behave in this way (in *compliance with the IEEE802.3 standard*), if a device connected to the switch has a fixed configuration at full duplex, the device will not connect correctly to the switch. The result will be high error rates and very inefficient communications between the switch and the device.

Make sure all devices connected to the Series SM24TAT4XA Switch devices are configured to auto negotiate, or are configured to connect at half duplex (all hubs are configured this way, for example).

- Faulty or loose cables. Look for loose or obviously faulty connections. If they appear to be OK, make sure the connections are snug. If that does not correct the problem, try a different cable.
- Non-standard cables. Non-standard and mis-wired cables may cause network collisions and other network problems, and can seriously impair network performance. Use a new correctly-wired cable. For pinouts and correct cable wiring. A category 5 cable tester is a recommended tool for every 100Base-TX and 1000Base-T network installation.
- Improper Network Topologies. It is important to make sure you have a valid network topology. If you no longer experience the problems, the new topology is probably at fault. In addition, you should make sure that your network topology contains no data path loops.

## ■ Check the port configuration.

A port on your Switch may not be operating as you expect because it has been put into a "blocking" state by Spanning Tree, GVRP (automatic VLANs), or LACP (automatic trunking). (Note that the normal operation of the Spanning Tree, GVRP, and LACP features may put the port in a blocking state.) Or, the port just may have been configured as disabled through software.

**Table 10: Troubleshooting Chart** 

Symptom	Action
System LED is Off	<ul> <li>Check connections between the switch, the power cord and the wall outlet.</li> </ul>
	<ul> <li>Contact your dealer for assistance.</li> </ul>
Link LED is Off	<ul> <li>Verify that the switch and attached device are powered on.</li> </ul>
	<ul> <li>Be sure the cable is plugged into the switch and corresponding device.</li> </ul>
	<ul> <li>If the switch is installed in a rack, check the connections to the punch-down block and patch panel.</li> </ul>
	<ul> <li>Verify that the proper cable type is used and its length does not exceed specified limits.</li> </ul>
	<ul> <li>Check the adapter on the attached device and cable connections for possible defects. Replace the defective adapter or cable if necessary.</li> </ul>

# POWER AND COOLING PROBLEMS

#### Installation

If the System indicator does not turn on when the power cord is plugged in, you may have a problem with the power outlet, power cord, or internal power supply. However, if the unit powers off after running for a while, check for loose power connections, power losses or surges at the power outlet. If you still cannot isolate the problem, the internal power supply may be defective. Verify that all system components have been properly installed. If one or more components appear to be malfunctioning (such as the power cord or network cabling), test them in an alternate environment where you are sure that all the other components are functioning properly.

## IN-BAND ACCESS

You can access the management agent in the switch from anywhere within the attached network using Telnet, a web browser. However, you must first configure the switch with a valid IP address, subnet mask, and default gateway. If you have trouble establishing a link to the management agent, check to see if you have a valid network connection. Then verify that you entered the correct IP address. Also, be sure the port through which you are connecting to the switch has not been disabled. If it has not been disabled, then check the network cabling that runs between your remote location and the switch.



**Note:** The management agent accepts up to four simultaneous Telnet sessions. If the maximum number of sessions already exists, an additional Telnet connection will not be able to log into the system.

## **CABLES**

## TWISTED-PAIR CABLE AND PIN ASSIGNMENTS

For 10/100BASE-TX connections, the twisted-pair cable must have two pairs of wires. For 1000BASE-T connections the twisted-pair cable must have four pairs of wires. Each wire pair is identified by two different colors. For example, one wire might be green and the other, green with white stripes. Also, an RJ-45 connector must be attached to both ends of the cable.

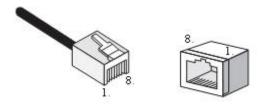


**CAUTION:** DO NOT plug a phone jack connector into any RJ-45 port. Use only twisted-pair cables with RJ-45 connectors that conform with FCC standards.

**CAUTION:** Each wire pair must be attached to the RJ-45 connectors in a specific orientation.

The figure below illustrates how the pins on the RJ-45 connector are numbered. Be sure to hold the connectors in the same orientation when attaching the wires to the pins.

Figure 19: RJ-45 Connector Pin Numbers



## 10BASE-T/100BA SE-TX PIN ASSIGNMENTS

Use unshielded twisted-pair (UTP) or shielded twisted-pair (STP) cable for RJ-45 connections: 100-ohm Category 3 or better cable for 10 Mbps connections, or 100-ohm Category 5 or better cable for 100 Mbps connections. Also be sure that the length of any twisted-pair connection does not exceed 100 meters (328 feet).

The RJ-45 ports on the switch base unit support automatic MDI/MDI-X operation, so you can use straight-through cables for all network connections to PCs or servers, or to other switches or hubs. In straight-through cable, pins 1, 2, 3, and 6, at one end of the cable, are connected straight through to pins 1, 2, 3, and 6 at the other end of the cable. When using any RJ-45 port on this switch, you can use either straight-through or crossover cable.

Table 11: 10/100BASE-TX MDI and MDI-X Port Pinouts

Pin	MDI Signal Name	MDI-X Signal Name
1	Transmit Data plus (TD+)	Receive Data plus (RD+)
2	Transmit Data minus (TD-)	Receive Data minus (RD-)
3	Receive Data plus (RD+)	Transmit Data plus (TD+)
6	Receive Data minus (RD-)	Transmit Data minus (TD-)
4, 5, 7, 8	Not used	Not used



**Note:** The "+" and "-" signs represent the polarity of the wires that make up each wire pair.

## STRAIGHT-THROUGH WIRING

If the twisted-pair cable is to join two ports and only one of the ports has an internal crossover (MDI-X), the two pairs of wires must be straight-through. (When auto-negotiation is enabled for any RJ-45 port on this switch, you can use either straight-through or crossover cable to connect to any device type.)

You must connect all four wire pairs as shown in the following diagram to support Gigabit Ethernet.

Figure 20: Straight-through Wiring

## EIA/TIA 568B RJ-45 Wiring Standard 10/100BASE-TX Straight-through Cable



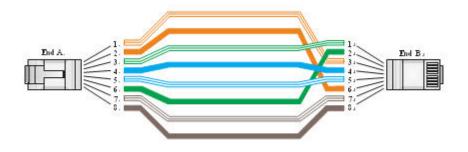
## CROSSOVER WIRING

If the twisted-pair cable is to join two ports and either both ports are labeled with an "X" (MDI-X) or neither port is labeled with an "X" (MDI), a crossover must be implemented in the wiring. (When auto-negotiation is enabled for any RJ-45 port on this switch, you can use either straight-through or crossover cable to connect to any device type.)

You must connect all four wire pairs as shown in the following diagram to support Gigabit Ethernet.

Figure 21: Crossover Wiring

## EIA/TIA 568B RJ-45 Wiring Standard 10/100BASE-TX Crossover Cable



## 1000BASE-T PIN ASSIGNMENTS

All 1000BASE-T ports support automatic MDI/MDI-X operation, so you can use straight-through cables for all network connections to PCs or servers, or to other switches or hubs.

The table below shows the 1000BASE-T MDI and MDI-X port pinouts. These ports require that all four pairs of wires be connected. Note that for 1000BASE-T operation, all four pairs of wires are used for both transmit and receive.

Use 100-ohm Category 5, 5e or 6 unshielded twisted-pair (UTP) or shielded twisted-pair (STP) cable for 1000BASE-T connections. Also be sure that the length of any twisted-pair connection does not exceed 100 meters (328 feet).

Table 12: 1000BASE-T MDI and MDI-X Port Pinouts

Pin	MDI Signal Name	MDI-X Signal Name
1	Bi-directional Pair A Plus (BI_DA+)	Bi-directional Pair B Plus (BI_DB+)
2	Bi-directional Pair A Minus (BI_DA-)	Bi-directional Pair B Minus (BI_DB-)
3	Bi-directional Pair B Plus (BI_DB+)	Bi-directional Pair A Plus (BI_DA+)
4	Bi-directional Pair C Plus (BI_DC+)	Bi-directional Pair D Plus (BI_DD+)
5	Bi-directional Pair C Minus (BI_DC-)	Bi-directional Pair D Minus (BI_DD-)
6	Bi-directional Pair B Minus (BI_DB-)	Bi-directional Pair A Minus (BI_DA-)
7	Bi-directional Pair D Plus (BI_DD+)	Bi-directional Pair C Plus (BI_DC+)
8	Bi-directional Pair D Minus (BI_DD-)	Bi-directional Pair C Minus (BI_DC-)

## CABLE TESTING FOR EXISTING CATEGORY 5 CABLE

Installed Category 5 cabling must pass tests for Attenuation, Near-End Crosstalk (NEXT), and Far-End Crosstalk (FEXT). This cable testing information is specified in the ANSI/TIA/EIA-TSB-67 standard. Additionally, cables must also pass test parameters for Return Loss and Equal-Level Far-End Crosstalk (ELFEXT). These tests are specified in the ANSI/TIA/EIA-TSB-95 Bulletin, "The Additional Transmission Performance Guidelines for 100 Ohm 4-Pair Category 5 Cabling."



**NOTE:** That when testing your cable installation, be sure to include all patch cables between switches and end devices.

ADJUSTING
EXISTING
CATEGORY 5
CABLING TO RUN
1000BASE-T

If your existing Category 5 installation does not meet one of the test parameters for 1000BASE-T, there are basically three measures that can be applied to try and correct the problem:

- 1. Replace any Category 5 patch cables with high-performance Category 5e or Category 6 cables.
- 2. Reduce the number of connectors used in the link.
- Reconnect some of the connectors in the link.

## FIBER STANDARDS

The International Telecommunication Union (ITU-T) has standardized various fiber types for data networks. These are summarized in the following table.

Table 13: Fiber Standards

ITU-T Standard	Description	Application
G.651	<b>Multimode Fiber</b> 50/125-micron core	Short-reach connections in the 1300- nm or 850-nm band
G.652	Non-Dispersion-Shifted Fiber Single-mode, 9/125-micron core	Longer spans and extended reach. Optimized for operation in the 1310- nm band. but can also be used in the 1550-nm band
G.652.C	Low Water Peak Non- Dispersion-Shifted Fiber Single-mode, 9/125-micron core	Longer spans and extended reach. Optimized for wavelength-division multiplexing (WDM) transmission across wavelengths from 1285 to 1625 nm. The zero dispersion wavelength is in the 1310-nm region.
G.653	<b>Dispersion-Shifted Fiber</b> Single-mode, 9/125-micron core	Longer spans and extended reach. Optimized for operation in the region from 1500 to 1600-nm.
G.654	<b>1550-nm Loss-Minimized Fiber</b> Single-mode, 9/125-micron core	Extended long-haul applications. Optimized for high-power transmission in the 1500 to 1600-nm region, with low loss in the 1550-nm band.
G.655	Non-Zero Dispersion-Shifted Fiber Single-mode, 9/125-micron core	Extended long-haul applications. Optimized for high-power dense wavelength-division multiplexing (DWDM) operation in the region from 1500 to 1600-nm.

## **SPECIFICATIONS**

#### PHYSICAL CHARACTERISTICS

24 10/100/1000Mbps ports **PORTS** 

4 1G/10Gbps SFP+ slots

Ports 1-24: RJ-45 connector, auto MDI/X **NETWORK** 

INTERFACE 10BASE-T: RJ-45 (100-ohm, UTP cable; Category 3 or better)

> 100BASE-TX: RJ-45 (100-ohm, UTP cable; Category 5 or better) 1000BASE-T: RJ-45 (100-ohm, UTP or STP cable; Category 5,

5e or 6)

\*Maximum Cable Length - 100 m (328 ft)

Ports 25-28: 1G/10G SFP ports

**BUFFER** 

**ARCHITECTURE** 

4Mbits on-chip packets buffer

**AGGREGATE** 

BANDWIDTH

128 Gbps

**SWITCHING DATABASE** 

32K MAC address entries

System: POWER **LEDS** 

TP Port: status (LINK/ACT/SPD), 10/100/1000M

SFP Port: status (LINK/ACT/SPD), 1G/10G

3.9 kg WEIGHT

44(H) x 442(W) x 300(D)mm SIZE

Operating: 0°C to 40°C (32°F to 104°F) **TEMPERATURE** 

Non-operating: -20°C to 70°C (-4°F to 158°F)

Operating: 5% to 90% (non-condensing) **HUMIDITY** 

Non-operating: 5% to 90% (non-condensing)

0 - 2000 m**Altitude** 

100~240VAC, 50~60Hz **POWER INPUT** 

**POWER** CONSUMPTION

50 Watts maximum (without PoE)

370 Watts PoE Power

#### **SWITCH FEATURES**

**FORWARDING** 

**MODE** 

Store-and-forward

THROUGHPUT 416

416.668 Mpps

FLOW CONTROL

Full Duplex: IEEE 802.3x Half Duplex: Back pressure

### **MANAGEMENT FEATURES**

IN-BAND

**MANAGEMENT** 

SSH/SSL, Telnet, SNMP, or HTTP

OUT-OF-BAND MANAGEMENT RS-232 (RJ-45) console port

SOFTWARE LOADING

HTTP, TFTP in-band, Console out-of-band

**STANDARDS** 

EEE 802.3 => 10Base-T Ethernet (Twisted-pair Copper)

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IEEE 802.3u => 100Base-TX Ethernet (Twisted-pair Copper)
IEEE 802.3ab => 1000Base-TX Ethernet (Twisted-pair Copper)

IEEE 802.3z => 1000Base-X Ethernet
IEEE 802.3x => Flow Control Capability
ANSI/IEEE 802.3 => Auto-negotiation

IEEE 802.1Q => VLAN

IEEE 802.1p => Class of Service
IEEE 802.1X => Access Control
IEEE 802.1D => Spanning Tree

IEEE 802.1w => Rapid Spanning Tree
IEEE 802.1s => Multiple Spanning Tree

IEEE 802.3ad => ink Aggregation Control Protocol (LACP)
IEEE 802.1AB => Link Layer Discovery Protocol (LLDP)

## **COMPLIANCES**

**EMISSIONS** EN55022 (CISPR 22) Class A EN 61000-3

FCC Class A

CE Mark

**IMMUNITY** EN 61000-4-2/3/4/5/6/8/11

EN 55024

## **COMPLIANCES**

IEEE 802.3 specification for 10 Mbps Ethernet over two pairs of 10BASE-T

Category 3, 4, or 5 UTP cable

100BASE-TX IEEE 802.3u specification for 100 Mbps Ethernet over two pairs

of Category 5 UTP cable

Specification for long-haul Gigabit Ethernet over two strands of 1000BASE-LH

9/125 micron core fiber cable

IEEE 802.3z specification for Gigabit Ethernet over two strands 1000BASE-LX

of 50/125, 62.5/125 or 9/125 micron core fiber cable.

IEEE 802.3z specification for Gigabit Ethernet over two strands 1000BASE-SX

of 50/125 or 62.5/125 micron core fiber cable.

IEEE 802.3ab specification for Gigabit Ethernet over 100-ohm 1000BASE-T

Category 5, 5e or 6 twisted-pair cable (using all four wire pairs).

**AUTO-**

Signaling method allowing each node to select its optimum operational mode (e.g., speed and duplex mode) based on the NEGOTIATION

capabilities of the node to which it is connected.

The difference between the highest and lowest frequencies **BANDWIDTH** 

available for network signals. Also synonymous with wire speed,

the actual speed of the data transmission along the cable.

Single CSMA/CD LAN segment. **COLLISION DOMAIN** 

CSMA/CD CSMA/CD (Carrier Sense Multiple Access/Collision Detect) is

the communication method employed by Ethernet, Fast

Ethernet, and Gigabit Ethernet.

**END STATION** A workstation, server, or other device that does not forward

traffic.

A network communication system developed and standardized **ETHERNET** 

> by DEC, Intel, and Xerox, were using baseband transmission, CSMA/CD access, logical bus topology, and coaxial cable. The successor IEEE 802.3 standard provides for integration into the OSI model and extends the physical layer and media with repeaters and implementations that operate on fiber, thin coax

and twisted-pair cable.

**FAST ETHERNET** A 100 Mbps network communication system based on Ethernet

and the CSMA/ CD access method.

Transmission method that allows two network devices to **FULL DUPLEX** 

transmit and receive concurrently, effectively doubling the

bandwidth of that link.

A 1000 Mbps network communication system based on **GIGABIT ETHERNET** 

Ethernet and the CSMA/ CD access method.

Institute of Electrical and Electronic Engineers. LEEE

Define carrier sense multiple access with collision detection **IEEE 802.3** 

(CSMA/CD) access method and physical layer specifications.

**IEEE 802.3AB** Define CSMA/CD access method and physical

specifications for 1000BASE-T Gigabit Ethernet. (Now

incorporated in IEEE 802.3-2005.)

**IEEE 802.3U** Define CSMA/CD access method and physical laver

> specifications for 100BASE- TX Fast Ethernet. (Now

incorporated in IEEE 802.3-2005.)

Define Ethernet frame start/stop requests and timers used for **IEEE 802.3X** 

flow control on full-duplex links. (Now incorporated in IEEE

802.3-2005.)

**IEEE 802.3Z** Define CSMA/CD access method and physical laver

> 1000BASE specifications for Gigabit Ethernet. (Now

incorporated in IEEE 802.3-2005.)

Separate LAN or collision domain. LAN SEGMENT

**LED** Light emitting diode used for monitoring a device or network

condition.

**LOCAL AREA** A group of interconnected computer and support devices

**NETWORK (LAN)** 

**MEDIA ACCESS** A portion of the networking protocol that governs access to the CONTROL (MAC)

transmission medium, facilitating the exchange of data

between network nodes.

**MIB** An acronym for Management Information Base. It is a set of

database objects that contains information about the device.

Bandwidth for multimode fiber is referred to as modal **MODAL BANDWIDTH** 

bandwidth because it varies with the modal field (or core diameter) of the fiber. Modal bandwidth is specified in units of MHz per km, which indicates the amount of bandwidth

supported by the fiber for a one km distance.

Wire distance between two end stations in the same collision **NETWORK** 

37

domain. DIAMETER

**RJ-45 CONNECTOR** A connector for twisted-pair wiring.

#### **SWITCHED PORTS**

Ports that are on separate collision domains or LAN segments.

TIA

Telecommunications Industry Association.

TRANSMISSION
CONTROL
PROTOCOL/INTERNE
T PROTOCOL
(TCP/IP)

Protocol suite that includes TCP as the primary transport protocol, and IP as the network layer protocol.

## USER DATAGRAM PROTOCOL (UDP)

UDP provides a datagram mode for the packet-switched communications. It uses the IP as the underlying transport mechanism to provide access to IP-like services.

UDP packets are delivered just like IP packets – connection-less data grams that may be discarded before reaching their targets. UDP is useful when TCP would be too complex, too slow, or just unnecessary.

**UTP** 

Unshielded twisted-pair cable.

#### VIRTUAL LAN (VLAN)

A Virtual LAN is a collection of network nodes that share the same collision domain regardless of their physical location or connection point in the network. A VLAN serves as a logical workgroup with no physical barriers, allowing users to share information and resources as though located on the same LAN.