



Customer Alert Notification

March 7, 2016

Dear Valued Customer / Partner:

Transition Networks would like to inform you of a recent notification from one of our component suppliers that could affect equipment in your network.

Product Affected:

SISPM1040-384-LRT-B

Product Alert Notification:

We have been advised by the manufacturer of the Power Over Ethernet Controller chip used in the SISPM1040-384-LRT that direct copper network connections between PoE enabled ports is **not** recommended.

If your network configuration requires a copper connection between two SISPM1040-384-LRT-B switches, it is necessary to disable PoE on both of the connected ports. It is also recommended that if your network configuration requires a copper port on the SISPM1040-384-LRT-B to be connected to any other PSE (Power Sourcing Equipment) device, that the PoE is disabled on the SISPM1040-384-LRT-B port.

Based on the notice from our supplier, connections of this type may result in damage to the connected equipment and, in some cases, other PoE equipment connected to different PoE ports on the same SISPM1040-384-LRT-B.

We look forward to new opportunities to support your networking needs and strive to provide you with products and information to keep your networks running reliably.

Sincerely,
Transition Networks Management Team

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