LANTRONIX®

SISPM1040-3xxx-L

SISPM1040-3166-L Managed Hardened Gigabit Ethernet PoE+ Rack Mountable Switch, (16) 10/100/1000Base-T PoE+ ports + (4) 100/1000Base-X SFP/RJ45 Combo + (2) 1G/10G SFP+

SISPM1040-3248-L Managed Hardened Gigabit Ethernet PoE+ Rack Mountable Switch, (24) 10/100/1000Base-T PoE+ ports + (4) 100/1000Base-X SFP + (4) 1G/10G SFP+

Install Guide

Part Number 33762
Revision J March 2025

Intellectual Property

Warranty

For details on the Lantronix warranty policy, go to http://www.lantronix.com/support/warranty.

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For a current list of our domestic and international sales offices, go to www.lantronix.com/about/contact.

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Revision History

Date	Rev.	Comments
12/18/20	E	Correct humidity specs.
3/15/21	F	FW v8.50.0012: Include one step FW version update. Modify “Always On PoE” behavior to be enabled and displayed on Web UI after upgrade to FW v8.50.0018 or above. Fix API issues.
4/12/22	G	Initial Lantronix rebrand. Update port descriptions.
8/23/24	H	FW v8.50.0149: Add Percepxion and LPM support. ♦ Implement API support for HTTPS, CLI, and LPM. ♦ Update SSL to 2022.82. ♦ Update contact information. ♦ Allow - (dash) character for status update interval and content check interval and switch disconnect from server. ♦ Fix PoE Firmware version and PoE power issues. ♦ Allow deleting VLAN1 on web GUI. See the Release Notes for details.
3/26/2025	J	FW v8.50.0160: ♦ Update EU and UK DoCs. ♦ Update product label See the Release Notes for details.

Safety Warnings and Cautions

These products are not intended for use in life support products where failure of a product could reasonably be expected to result in death or personal injury. Anyone using this product in such an application without express written consent of an officer of Lantronix does so at their own risk and agrees to fully indemnify Lantronix for any damages that may result from such use or sale.

 **Attention**: This product, like all electronic products, uses semiconductors that can be damaged by ESD (electrostatic discharge). Always observe appropriate precautions when handling.

 **Note**: Emphasizes important information or calls your attention to related features or instructions.

 **Caution**: Alerts you to a potential hazard that could cause loss of data or damage the system or equipment.

 **Warning**: Alerts you to a potential hazard that could cause personal injury.

Contents

1. Introduction

The SISPM1040-3xxx-L switches are next-generation rack mount industrial grade Ethernet switches offering powerful L2 and basic L3 features with advanced functionality and usability. In addition to extensive management features, the SISPM1040-3xxx-L also provide Carrier Ethernet features such as OAM, CFM, ERPS, EPS, and PTPv2 which makes it suitable for industrial and Carrier Ethernet applications.

The **SISPM1040-3248-L** is a managed Hardened PoE+ Switch provides (24) 10/100/1000 PoE+ ports, (4) 100/1000 dual speeds SFP ports with additional (4) 1G/10G SFP+ slots; it supplies up to 370W PoE budget over 24 PoE+ ports.

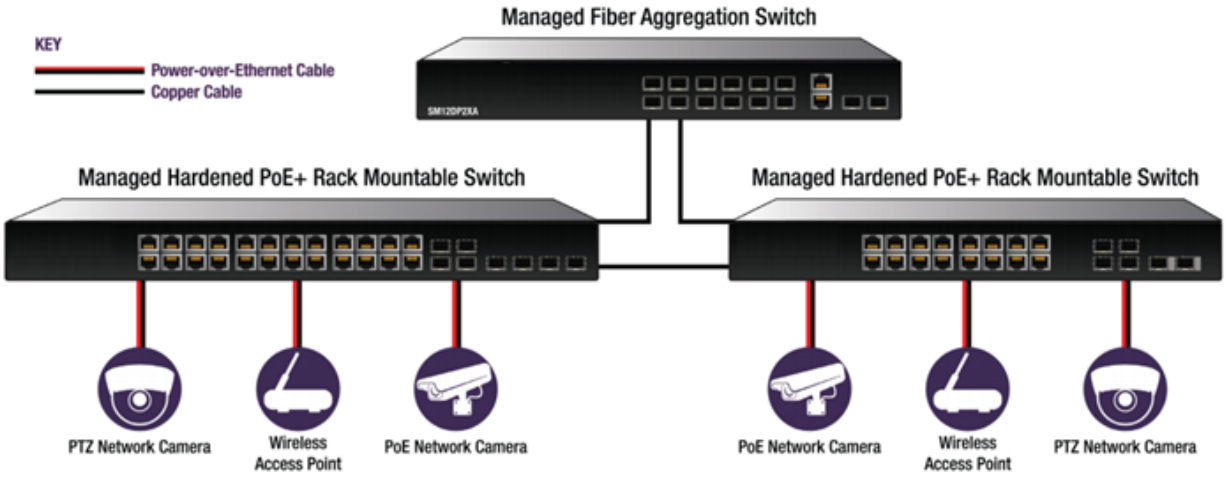
The **SISPM1040-3166-L** is a managed Hardened PoE+ Switch provides (16) 10/100/1000 PoE+ ports, (4) 100/1000 dual speeds SFP ports with additional (2) 1G/10G SFP+ slots; it supplies up to 250W PoE budget over 16 PoE+ ports.

Key Features

- DMS (Device Management System) built in
- Compliant with IEEE 802.3af PoE and 802.3at PoE+
- PoE Configuration, PoE Scheduling, PoE Power Delay, and PoE Auto Power Reset, Always on PoE
- IEEE 1588v2 PTP (TC)
- IEEE 802.3ah OAM and IEEE 802.1ag CFM
- ITU-T Y.1564 (RFC2544) Ethernet Service Activation Test
- ITU-T G.8031 Ethernet Linear Protection Switching (EPS)
- ITU-T G.8032 Ethernet Ring Protection Switching (ERPS)
- DHCP Server, DHCP per Port, DHCP Relay, and DHCP Snooping
- IPv4/IPv6 L3 Static route
- SCP (Secure Copy Protocol)
- Shared and Independent VLAN Learning (SVL and IVL)
- Rapid Ring, MRP, and MRP Rings
- Supports Jumbo Frame up to 9K bytes
- Firmware Update via TFTP and HTTP/HTTPs
- Supports Percepxion and LPM
- NDAA Compliant and TAA Compliant

Applications

- High-resolution IP camera, IP PTZ camera
- High-performance wireless access points
- Intelligent Transportation System (ITS)
- Oil and gas field sites



Ordering Information

Model	Description
SISPM1040-3248-L	24-port Gigabit PoE+ switch, 4 100/1000 Base-X SFP, 4 1G/10G SFP+, 370 Watts
SISPM1040-3166-L	16- port Gigabit PoE+ switch, 4 100/1000 Base-X SFP, 2 1G/10G SFP+, 250 Watts
Optional Accessories (sold separately)	
PS-DC-DUAL-5624T	Hardened 340 Watt Isolated Power Supply with 56VDC and 24VDC Dual Output
25104	Input 85-264 VAC, 124-370 VDC; Output: 48 ~ 55 VDC, 5A, 240 Watts (Optional Second Power Supply)
25160	Input: 90-264 VAC, 127-370 VDC; Output: 48 ~ 55 VDC, 10A, 340 Watts (Optional Second Power Supply)
SISPM1040-3248-L-xx	Optional Power Cord; order separately where xx = NA, JP, etc.
EDCA-DIO-01	Enclosure Door Contact Alarm
SFPs	See Lantronix full line of SFP transceivers on our SFP web page.
Percepxion	See Percepxion web page

Specifications

Port Configuration

Model	Total Ports	RJ45 (10M/100M/1G)	SFP (100/1000 Base-X)	Uplinks SFP+ (1G/10G)	Console
SISPM1040-3248-L	32	24	4	4	RJ45
SISPM1040-3166-L	22	16	4	2	RJ45

Hardware Performance

Model	Forwarding Capacity	Switching Capacity	Mac Table	Jumbo Frames
SISPM1040-3248-L	101.19Mpps	136 Gbps	32 K	10056 Bytes
SISPM1040-3166-L	59.523Mpps	80Gbps	32 K	10056 Bytes

Environmental Range

Model	Operating Temp.	Operating Humidity	Storage Temp	Storage Humidity	Altitude
SISPM1040-3248-L SISPM1040-3166-L	-40°C to +75°C (with 1G SFPs) -40°C to +60°C (with 10G SFPs)	10 to 95% RH	-40 to 85°C	10 to 95% RH	< 3000m

Dimensions, Weights, Humidity

Model	Dimensions (WxHxD)	Weight	Operating Humidity
	Inches / Millimeters	Pounds / Kilograms	
SISPM1040-3248-L	17.4 x 1.73 x 11.81” 442 x 44 x 300 mm	11.02 lbs. / 5 kg.	10 to 95% Non-condensing
SISPM1040-3166-L	17.4 x 1.73 x 11.81” 442 x 44 x 300 mm	10.58 lbs. / 4.8 kg.	10 to 95% Non-condensing

Voltage and Frequency

Model	AC Input Voltage and Frequency	DC Input Voltage
SISPM1040-3248-L SISPM1040-3166-L	100-250 VAC, 50~60 Hz	52 – 57 VDC

PoE Power

Model	Available PoE Power	# of Ports that Support PoE (15.4W) and PoE+ (30.0W)
SISPM1040-3248-L	370W (DC Input)	Each of port 1- 24 supports PoE/ PoE+ within available PoE Power
	Max PoE Budget	370 Watts (PoE power not available with use of AC power supply). 15 Watts for (24) ports simultaneously. 30 Watts for (12) ports simultaneously.
SISPM1040-3166-L	250W (DC Input)	Each of port 1- 16 support PoE/ PoE+ within available PoE Power
	Max PoE Budget	Max PoE Budget 250 Watts (PoE power not available with use of AC power supply) 15 Watts for (16) ports simultaneously 30 Watts for (8) ports simultaneously

Regulatory Compliance

Regulatory Compliance	
EMS	EN61000-4-2 ESD, EN61000-4-3 RS, EN61000-4-4 EFT, EN61000-4-5 (for RJ45 Port, Surge 6KV), EN61000-4-6 CS, EN61000-4-8 PFMF
EMI	FCC Part 15 Class A 47 CFR FCC Part 15 Subpart B. ANSI C63.4: 2014. ICES-003 Issue 6. ANSI C63.4:2014.
Harmonized Standards	EN 55032: 2015+AC: 2016 (Class A) CISPR 32: 2015+COR1 2016 (Class A) EN 55024: 2010+A1: 2015 EN 55035: 2017 EN 61000-3-2: 2014 EN 61000-3-3: 2013
(CE DoC Test Report)	**Emission**: EN 55032: 2015+AC: 2016 CISPR 32: 2015+COR1: 2016 EN 61000-3-2: 2014 EN 61000-3-3: 2013 AS/NZS CISPR 32: 2015 **Immunity**: EN 55024: 2010+A1: 2015 EN 55035: 2017 (IEC 61000-4-2: 2008. IEC 61000-4-3: 2006+A1: 2007+A2: 2010. IEC 61000-4-4: 2012. IEC 61000-4-5: 2014+A1: 2017. IEC 61000-4-6: 2013+COR1: 2015. IEC 61000-4-8: 2009. IEC 61000-4-11: 2004+A1: 2017.)
Safety	CE, EN62368, IEC 62368-1:2014, UL Listed
Compliance	
Agency	FCC Class A; CE; Safety: EN62368, IEC 62368, NEMA TS-2 and UL NEMA TS 2-2016 (2.2.7 Transients Temperature and Humidity). 2.2.8 Vibration. 2.2.9 Shock).
Compliant	
Agency	IEC61850-3, IEEE 1613, UL, Class 1 Div 2
Mechanical Stability	
Vibration	IEC 60068-2-6
Shock	IEC 60068-2-27
Freefall	IEC 60068-2-32

Industry Standards

Standard	IEEE 802.3, IEEE 802.3u, IEEE 802.3z, IEEE 802.3ae, IEEE 802.3x, IEEE 802.3ad, IEEE 802.1D, IEEE 802.1w, IEEE 802.1s, IEEE 802.1Q, IEEE 802.1p, IEEE 802.1ad, IEEE 802.1AB, IEEE 802.3af, IEEE 802.3at, IEEE 802.3az, IEEE 802.3ah, IEEE 802.1ag, IEC 62439-2

MTBF

Model	MTBF at 25.00 deg.	MTBF at 75.00 deg.
	Environment GB, GC – Ground Benign, Controlled	
SISPM1040-3248-L SISPM1040-3166-L	229,072 Hours	46,858 Hours

Software Features

Feature	Description
Layer 2 Switching	
Spanning Tree Protocol (STP)	• Standard Spanning Tree 802.1d • Rapid Spanning Tree (RSTP) 802.1w • Multiple Spanning Tree (MSTP) 802.1s
Trunking	Link Aggregation Control Protocol (LACP) IEEE 802.3ad
VLAN	Supports up to 4K VLANs simultaneously (out of 4096 VLAN IDs) • Port-based VLAN • 802.1Q tag-based VLAN • MAC-based VLAN • Management VLAN • Private VLAN Edge (PVE) • Q-in-Q (double tag) VLAN • Voice VLAN • GARP VLAN Registration Protocol (GVRP)
DHCP	• DHCP Snooping used to block intruders on untrusted ports. • Relay of DHCP traffic to DHCP server in different VLAN. • Works with DHCP Option 82
IGMP v1/v2/v3 Snooping	IGMP limits bandwidth-intensive multicast traffic to only the requesters. Supports 1024 multicast groups
IGMP Querier	IGMP querier is used to support a Layer 2 multicast domain of snooping switches in the absence of a multicast router
IGMP Proxy	IGMP snooping with proxy reporting or report suppression actively filters IGMP packets to reduce load on the multicast router
MLD v1/v2 Snooping	Delivers IPv6 multicast packets only to the required receivers
Layer 3 Switching	
IPv4 Static routing	IPv4 Unicast: Static routing
IPv6 Static routing	IPv6 Unicast: Static routing
Security	
Secure Shell (SSH)	SSH secures Telnet traffic in or out of the switch, SSH v1 and v2 are supported
Secure Sockets Layer (SSL)	SSL encrypts http traffic, allowing advanced secure access to the browser-based management GUI in the switch

Feature	Description
IEEE 802.1X	• IEEE802.1X: RADIUS authentication, authorization and accounting, MD5 hash, guest VLAN, single/multiple host mode and single/multiple sessions • Supports IGMP-RADIUS based 802.1X • Dynamic VLAN assignment
Layer 2 Isolation Private VLAN Edge	PVE (also known as *protected ports*) provides L2 isolation between clients in the same VLAN. Supports multiple uplinks
Port Security	Locks MAC addresses to ports, and limits the number of learned MAC addresses
IP Source Guard	Prevents illegal IP address from accessing to specific port in the switch
RADIUS/ TACACS+	Supports RADIUS and TACACS+ authentication. Switch as a client
Storm Control	Prevents traffic on a LAN from being disrupted by a broadcast, multicast, or unicast storm on a port
DHCP Snooping	A feature acts as a firewall between untrusted hosts and trusted DHCP servers
ACLs	Supports up to 256 entries. Drop or rate limitation based on: • Source and destination MAC, VLAN ID or IP address, protocol, port • Differentiated services code point (DSCP) / IP precedence • TCP/ UDP source and destination ports • 802.1p priority • Ethernet type • Internet Control Message Protocol (ICMP) packets • TCP flag
Quality of Service (QoS)	
Hardware Queue	Supports 8 hardware queues
Scheduling	• Strict priority and weighted round-robin (WRR) • Queue assignment based on DSCP and class of service
Classification	• Port based • 802.1p VLAN priority based • IPv4/IPv6 precedence / DSCP based • Differentiated Services (DiffServ) • Classification and re-marking ACLs
Rate Limiting	• Ingress policer • Egress shaping and rate control • Per port
HQoS	Provides the ability to guarantee high quality of service for key users

Feature	Description
Management	
DHCP Server	Support DHCP server to assign IP addresses to DHCP clients
Remote Monitoring (RMON)	Embedded RMON agent supports RMON groups 1,2,3,9 (history, statistics, alarms, and events) for enhanced traffic management, monitoring and analysis
Port Mirroring	Traffic on a port can be mirrored to another port for analysis with a network analyzer or RMON probe. Up to *N*-1 (where *N* is the number of Switch Ports) ports can be mirrored to single destination port. A single session is supported.
UPnP	The Universal Plug and Play Forum was formed to standardize discovery and control of networked devices. See the Open Connectivity Foundation webpage.
s-Flow	The industry standard for monitoring high speed switched networks. It gives complete visibility into the use of networks enabling performance optimization, accounting/billing for usage, and defense against security threats
IEEE 802.1ab (LLDP)	Used by network devices for advertising their identities, capabilities, and neighbors on an IEEE 802ab local area network
ANSI/TIA-1057 (LLDP-MED extension)	LLDP-MED extensions provide: • Auto-discovery of LAN policies • Device location discovery • Extended & automated power management of PoE end points. • Inventory management
Web GUI Interface	Built-in switch configuration utility for browser-based device configuration
CLI	Configure/manage switches in command line interface modes
Dual Image	Independent primary and secondary images for backup while upgrading
SNMP	SNMP version1, 2c and 3 with support for traps, and SNMP version 3 user-based security model (USM)
Firmware Upgrade	Web browser upgrade HTTP/ HTTPs), TFTP, and CLI
NTP	Network Time Protocol (NTP) for clock synchronization between computer systems over packet-switched
Other Management	• HTTP/HTTPs; SSH • DHCP Client/ DHCPv6 Client • Cable Diagnostics • Ping, Syslog • Telnet Client • IPv6 Management

Feature	Description
Percepxion	Percepxion is Lantronix cloud-hosted or on-premise management platform that provides a single pane of glass for centralized management and automated monitoring of deployed Lantronix devices, along with real-time notifications, managed APIs and data dashboards. See the Percepxion product page.
LPM	Lantronix Provisioning Manager is a software application that provisions, configures and updates Lantronix devices for local site installations and deployments. LPM discovery is enabled by default and is not configurable. See the LPM product page.
Synchronization	
IEEE 1588v2 PTP	Supports IEEE 1588 v2 PTP (Precision Time Protocol)
Loop Protection	
ITU-T G.8031	Supports ITU-T G.8031 Ethernet Linear Protection (EPS)
ITU-T G.8032	Supports ITU-T G.8032 Ethernet Ring Protection Switching (ERPS)
Loop Detection	Supports Loop Detection and Protection
Rapid Ring (R-Ring)	Rapid Ring is a redundancy network protocol used to recover the network system from critical links. Provides recovery time of less than 20ms on up to 250 switches.
MRP and MRP Rings	A recovery protocol based on ring topology, designed to react deterministically on a single switch failure.
Carrier Ethernet	
E-LINE	Ethernet Virtual Private Line: a service connecting two customer Ethernet ports over a WAN.
E-LAN	Ethernet Virtual Private LAN: a multipoint service connecting a set of customer endpoints, giving the appearance to the customer of a bridged Ethernet network connecting the sites.
E-TREE	Ethernet Virtual Private Tree: a multipoint service connecting one or more roots and a set of leaves but preventing inter-leaf communication.
E-ACCESS	An E-Access Service is an OVC-based service with at least one UNI OVC End Point and one ENNI End Point.
Carrier Ethernet	1588v2 PTP. OAM (IEEE802.3ah), CFM (IEEE802.1ag), PM (ITU-T Y.1731), ELPS (ITU-T G.8031), ERPS (ITU-T G.8032), Y.1564
Ethernet OAM	
IEEE 802.3ah Link OAM	Supports IEEE 802.3ah Ethernet OAM (Operations, Administration & Management)
IEEE 802.1ag & ITU-T Y.1731 Flow OAM	Supports IEEE 802.1ag Ethernet CFM (Connectivity Fault Management)

Feature	Description
	Supports ITU-T Y.1731 PM (Performance Monitoring)
ITU-T Y.1564	Support RFC2544 Ethernet Service Activation Test Benchmarking Methodology: Throughput, Latency, Frame loss rate, Back-to-back frames Test
Power over Ethernet (PoE)	
Port Configuration	Supports per port PoE configuration function
PoE Scheduling	Supports per port PoE scheduling to turn on/off the PoE devices (PDs).
PoE Auto Checking	Auto Power Reset checks the link status of PDs. Reboot PDs if there are no responses.
Power Delay	The switch provides power to PDs based on delay time when PoE switch boots up, to protect switch from misuse of the PDs.
Device Management System (DMS)	
Graphical Monitoring	• Topology view: Intuitive way to configure and manage switches and devices visually • Floor view: Easily drag and drop PoE devices to help you build a smart workforce • Map view: Effectively drag and drop devices and monitor operation on Google Maps
Find my Switch	Search for and locate a specific switch quickly
Traffic Monitoring	Display visual chart of network traffic of all devices and monitor every port at any time from switches
Troubleshooting	• Network diagnostic between master switch and devices • Support protection mechanism, such as rate-limiting to protect your devices from brute-force downloading • Support performance management and link management through IEEE 802.3ah and IEEE 802.1ag (Y.1731)
Google Maps API Key	Set up a Google Maps API Key to use DMS Map View for enterprise applications

About This Manual

This manual describes how to install, initially set up, and troubleshoot the switch, including how to:

- Install the switch,
- Check switch status by reading the LEDs,
- Reset the switch or restore the switch to factory defaults,
- Use a Web browser or the CLI to initially set up the switch, and
- Troubleshoot the switch.

Note that this manual provides links to third party web sites for which Lantronix is not responsible.

Related Manuals

Related manuals include:

- SISPM1040-3xxx-L Quick Start Guide, 33761
- SISPM1040-3xxx -L Web User Guide, 33763
- SISPM1040-3xxx -L CLI Reference, 33764
- SISPM1040-3248-L and 3166-L API User Guide, 33831
- Release Notes (version specific)

A printed Quick Start Guide is shipped with each device.

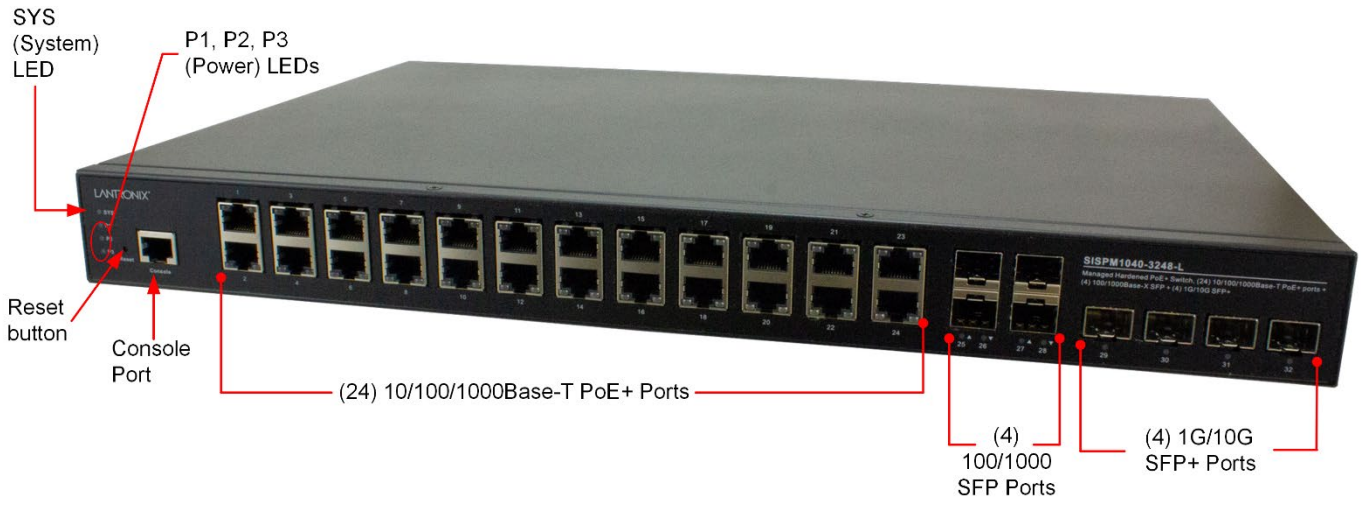
For Lantronix Documentation, Firmware, App Notes, etc. go to https://www.lantronix.com/technical-support/
Note that this manual provides links to third party web sites for which Lantronix is not responsible.

Visit the Lantronix Web site at www.lantronix.com/support/documentation for the latest documentation.

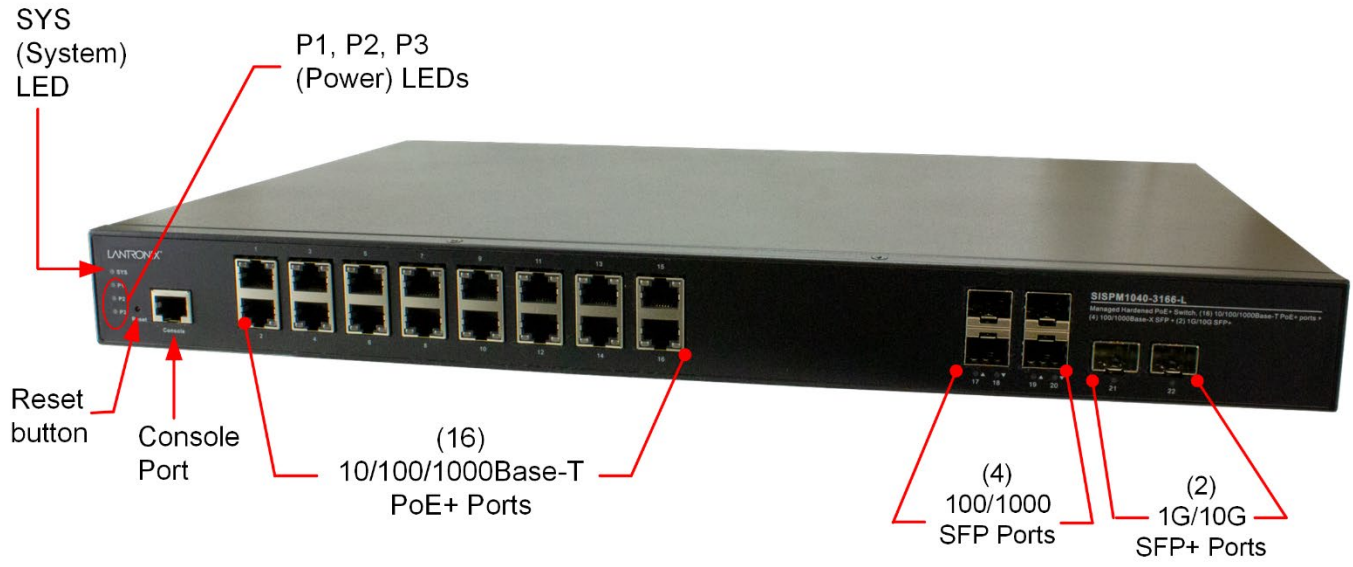
2. Product Description

Front Panel

The **SISPM1040-3248-L** front panel is shown below:

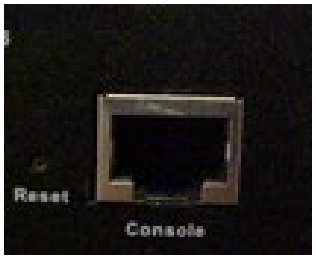


The **SISPM1040-3166-L** front panel is shown below:



Console Port

The switch has one RJ-45 Console port for CLI access via the provided RS232 DB9 to RJ45 Cable. **Note** that Cross-over cabling to the Console port is not supported.



LED Indicators

The LEDs on the front panel provide switch status checking and monitoring. There are three types of LEDs:

System LED: Indicates if the switch is powered up correctly or not, or, indicates if there is a system alarm triggered for troubleshooting.
Power LEDs (P1/P1: DC LED, P3: AC LED): Indicate if the switch is powered up correctly or not.
Port Status LEDs: Indicate the status of each port.

System LEDs:

LED	Color	Function
SYS (System)	Green/Red	LED off: All Power Off Green Light: Switch FW Bootup is Ready Green Blinking: System Booting Red Light: Minor Alarms Red Blinking: Major Alarms: an abnormal state, such as exceeding operating temperature range, has been detected in the switch.
P1 (DC Power 1)	Green	LED off: Power 1 Off; The switch is not receiving power from DC power. Green LED on: Power 1 on; the switch is powered ON correctly.
P2 (Dc Power 2)	Green	LED off: Power 2 Off; The switch is not receiving power from DC power. LED on: Power 2 on
P3 (AC Power 1)	Green	LED off: Power 3 Off; Power 3 on; the switch is not receiving power from AC power. LED on: The switch is powered ON correctly.

At SISPM1040-3166-L FW v8.40.985:

AC-DC Power Input model LED Alarm light initial behavior update:
A - after switch power on, if initially detected only AC or DC input, the alarm LED does not turn on.
B - after switch power on, if initially detected AC and DC input and System Ready, then the AC or DC drops power.

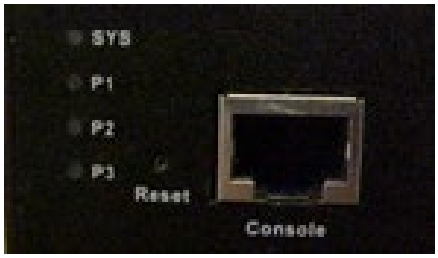
Event A is with only AC or DC connected; the system LED remains green when system ready.
Event B is with AC and DC both connected, and then power off AC or DC; the System LED changes from green to red.

Port Status LEDs:

LED	Color	Function
TP Port	Green/Amber	Light off: port disconnected or link failed Green Light on: link-up (1G) Amber Light on: link-up (10/100M) Blinking: activity (receiving or transmitting data)
SFP Port	Green/Amber	Light off: port disconnected or link failed Green Light on: link-up (1G) Amber Light on: link-up (100M) Blinking: activity (receiving or transmitting data)
SFP+ Port	Blue/Green	Light off: port disconnected or link failed Blue Light on: link-up (10G) Green Light on: link-up (1G) Blinking: activity (receiving or transmitting data)

Reset Button

Press to toggle the LED indicators to display Link/Activity/Speed or just display PoE port status.



By pressing the Reset button for certain period, you can:

- **Reset** the Switch: to reboot and get the switch back to the previous configuration settings saved.
- **Restore** the Switch to Factory Defaults: To restore the original factory default settings back to the switch.

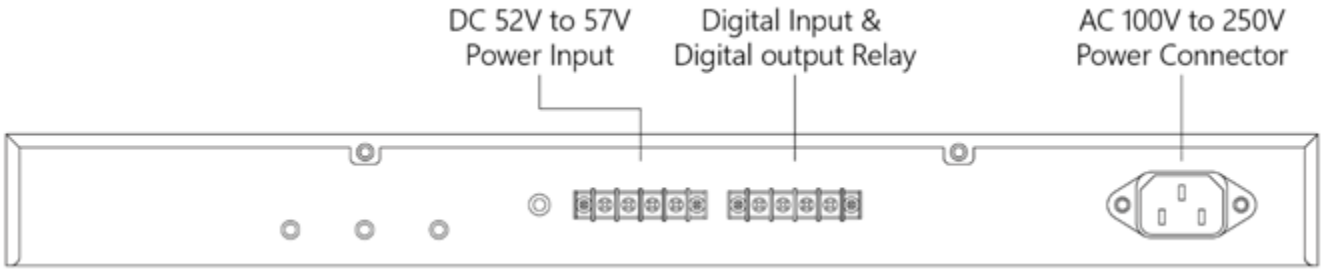
Note: Based on the table below, determine which task is being performed by reading the LED behaviors while pressing the **Reset** button. When LED behaviors are correctly displayed, just release the **Reset** button.
The front panel LEDs flash in a sequence that takes approximately 15-30 seconds. When the front panel LEDs quit flashing you can continue operation.

Table 4: Reset Button Operation

Task to Perform	Press Reset for	SYS LED Behavior	Port Status LED Behavior
Reset the Switch	2 ~ 7 seconds	Blinking Green	All LEDs Off
Restore to Defaults	7 ~ 12 seconds	Blinking Green	All LEDs On

Back Panel

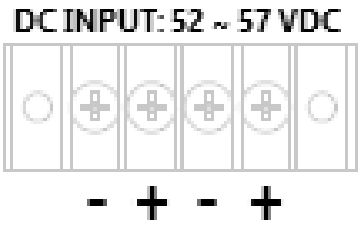
The SISPM1040-3166-L and SISPM1040-3248-L back panel is shown and described below.



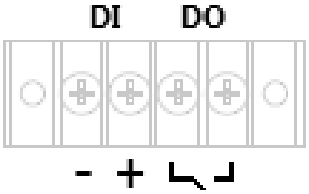
AC Input: 100~ 250 VAC 50/60Hz:

AC Input Voltage and Frequency: 100-250 VAC, 50~60 Hz

DC INPUT 52-57 VDC (P1 and P2) and Ground Screw:



DI/DO: Digital Input / Digital Output.



Power Consumption

SISPM1040-3166-L Maximum Power Consumption (without PoE): 36 Watts

SISPM1040-3248-L Maximum Power Consumption (without PoE): 36 Watts

No Load:

Voltage	Current	Watt
12V	1.2A	14.4W

Full Load:

Test Voltage	Current	Watt
12V	2.22A	26.64W

DC Power Consumption:

DC power consumption measured after 60 minutes under full loading with wire speed forwarding.

Switch Power: 12V

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)	BTU/hr
Non-loading	None	0.90	12.13	10.92	37.24
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1.63	12.13	19.77	67.42
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1.86	12.13	22.56	76.93

PoE Power:

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)	BTU/hr
Non-loading	None	0.07	54.7	3.83	13.06
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	6.80	54.7	371.96	1268.38
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	6.81	54.7	372.51	1270.26

Only DC Power:

52V DC

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)
Non-loading	None	0.43	52	22.36
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.01	52	416.52
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.10	52	421.20
Non-PoE Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.61	52	31.72
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.70	52	36.40

54V DC

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)
Non-loading	None	0.43	54	23.22
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	7.96	54	429.84
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.05	54	434.70
Non-PoE Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.60	54	32.40
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.67	54	36.18

57V DC

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)
Non-loading	None	0.41	57	23.37
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	7.92	57	451.44
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.01	57	456.57
Non-PoE Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.57	57	32.49
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.64	57	36.48

AC Power Consumption:

AC power consumption measured after 60 minutes under full loading with wire speed forwarding.

1. 100V AC Input

Status	Operating Interface	AC Voltage (V)	AC Current Consumption (A)	Power Factor	Apparent Power (VA)	Real Power (W)
Non-loading	None	100	0.14	1.00	14.00	14.00
Non-PoE Standby mode 1 minute	1G TP Port x 24 1G SFP x 4 10G SFP x 4	100	0.31	0.96	31.00	29.76
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	100	0.35	1	35.00	35.00

Note: Apparent Power (VA) = AC Voltage x AC Current Consumption.
Real Power (W) = Apparent Power (VA) x Power Factor.

2. 110V AC Input

Status	Operating Interface	AC Voltage (V)	AC Current Consumption (A)	Power Factor	Apparent Power (VA)	Real Power (W)
Non-loading	None	110	0.14	0.93	15.40	14.32
Non-PoE Standby mode 1 minute	1G TP Port x 24 1G SFP x 4 10G SFP x 4	110	0.28	1	30.80	30.80
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	110	0.32	1	35.20	35.20

Note: Apparent Power (VA) = AC Voltage x AC Current Consumption.
Real Power (W) = Apparent Power (VA) x Power Factor.

3. 220V AC Input

Status	Operating Interface	AC Voltage (V)	AC Current Consumption (A)	Power Factor	Apparent Power (VA)	Real Power (W)
Non-loading	None	220	0.10	0.72	22.00	15.84
Non-PoE Standby mode 1 minute	1G TP Port x 24 1G SFP x 4 10G SFP x 4	220	0.17	0.81	37.40	30.29
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	220	0.18	0.89	39.60	35.24

Note: Apparent Power (VA) = AC Voltage x AC Current Consumption.
Real Power (W) = Apparent Power (VA) x Power Factor.

4. 240V AC Input

Status	Operating Interface	AC Voltage (V)	AC Current Consumption (A)	Power Factor	Apparent Power (VA)	Real Power (W)
Non-loading	None	240	0.10	0.58	24.00	13.92
Non-PoE Standby mode 1 minute	1G TP Port x 24 1G SFP x 4 10G SFP x 4	240	0.15	0.83	36.00	29.88
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	240	0.17	0.87	40.80	35.50

Note: Apparent Power (VA) = AC Voltage x AC Current Consumption.
Real Power (W) = Apparent Power (VA) x Power Factor.

AC and DC Power

AC 110V + DC 52V

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)
Non-loading	None	0.43	52	23.22
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	7.96	52	429.84
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.05	52	434.70
Non-PoE Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1.02	52	53.04
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1.18	52	61.36

AC110 + DC 54V

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)
Non-loading	None	0.43	54	23.22
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	7.96	54	429.84
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.05	54	434.70
Non-PoE Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1	54	54.00
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1.14	54	61.56

AC 110V + DC 57V

Status	Operating Interface	DC Current Consumption (A)	DC Voltage (V)	DC Power Consumption (W)
Non-loading	None	0.43	57	23.22
Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	7.96	57	429.84
Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	8.05	57	434.70
Non-PoE Standby mode	1G TP Port x 24 1G SFP x 4 10G SFP x 4	0.92	57	52.44
Non-PoE Full-loading 60 minutes later	1G TP Port x 24 1G SFP x 4 10G SFP x 4	1.08	57	61.56

3. Installing the Switch

Package Contents

Check the package contents to make sure you have received the following items. Contact your sales representative if any item is damaged or missing. Please save the packaging for possible future use.

- One Switch
- One DB-9 to RJ45 Cable
- AC Power Cord (Option)
- Four adhesive-backed rubber feet
- One printed Quick Start Guide
- Rack Mount Brackets

Caution: The switch is an indoor device. If it is to be used with outdoor devices such as outdoor IP cameras or outdoor Wi-Fi APs, then you are strongly suggested to install a surge protector or surge suppressor to protect the switch. The switch is compliant with 802.3at in Environment A when using an isolated power supply. For 802.3at Environment B applications, i.e., building to building, copper to copper endpoint connections: 1) use an Ethernet network isolator module (PoE disabled), or 2) use mid-span injector(s), such as Lantronix' MIL-L100 or, L1000i-at, between this switch's PSE port and link partner PD port.

Regional Versions of Power Cords

These regional versions of the power cords and power supplies are available: -NA = North America, -LA = Latin America, -EU = Europe, -UK = United Kingdom, -SA = South Africa, -JP = Japan, -OZ = Australia, and -BR = Brazil.

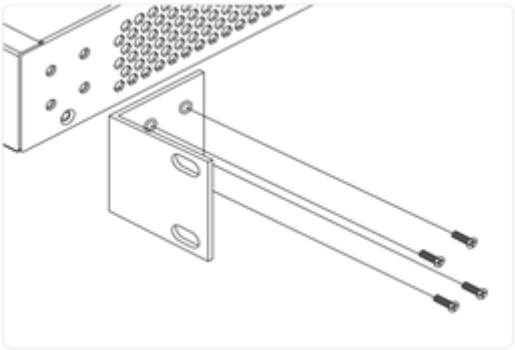
Safety Instructions for Rack Mount Installations

The instructions below (or similar) are intended for rackmount installation environments:

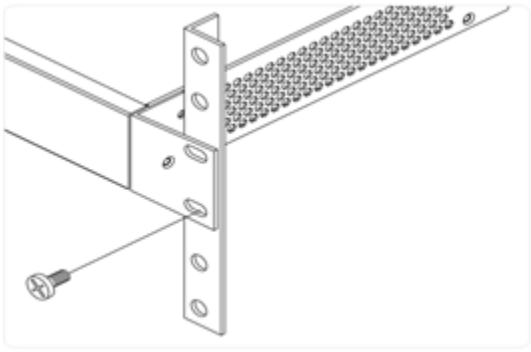
1. Elevated Operating Ambient Temperature: if installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may exceed room ambient. Install the equipment in an environment compatible with the maximum ambient temperature (Tma) specified.
2. Reduced Air Flow: install the equipment in a rack so that the amount of air flow required for safe operation is not compromised.
3. Mechanical Loading: Mount the equipment in the rack so that a hazardous condition does not occur due to uneven mechanical loading (weight distribution/rack balance).
4. Circuit Overloading: consider the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Consider all equipment nameplate ratings when addressing this concern.
5. Reliable Earthing: maintain reliable earthing of rack-mounted equipment; pay particular attention to supply connections other than direct connections to the branch circuit (e.g., use of power strips).

Mounting the Switch in a 19-inch Rack

1. Attach the mounting brackets to both sides of the chassis. Insert screws and tighten with a screwdriver to secure the brackets.



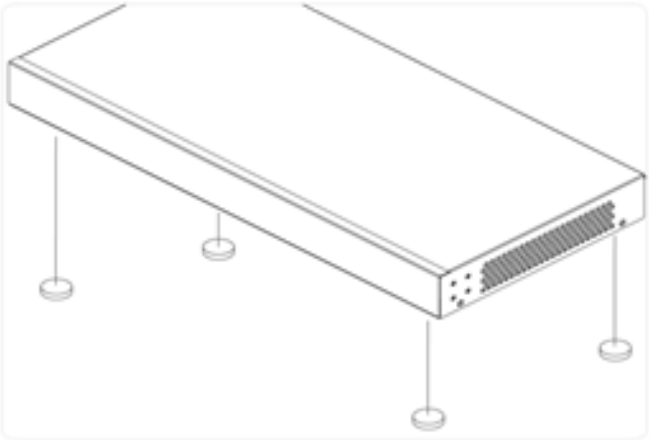
2. Place the switch on a rack shelf in the rack. Push it in until the oval holes in the brackets align with the mounting holes in the rack posts.



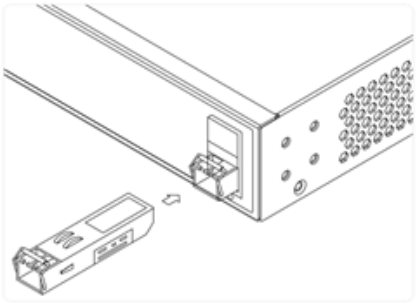
3. Attach the brackets to the posts. Insert screws and tighten them.

Mounting the Switch on a Desk or Shelf

1. Verify that the workbench is sturdy and reliably grounded.
2. Attach the four adhesive rubber feet to the bottom of the switch.



Installing SFP Modules



You can install or remove a mini-GBIC SFP module from an SFP port without having to power off the switch.

Note: The SFP ports should use UL Listed Optional Transceiver product, Rated 3.3Vdc, Laser Class 1.
See the SFP manual for specific cautions, warnings, and instructions.
See the SFP page for our full range of Optical Devices.

1. Insert the module into the SFP port.
2. Press firmly to ensure that the module seats into the connector.

Connecting Powered Devices (PDs)

Note that this device does not comply with IEEE 802.3at at 48-51.4 VDC, or with IEE 802.3bt at 48-53.4 VDC. The old device label states 48-57 VDC. The latest device label indicates:

- 802.3af: 48-57VDC
- 802.3at: 52-57VDC
- 802.3bt: 54-57VDC

This device drops ~1.3V from Vin to PSEout. IEEE requires these PSEout voltages at the PSE output into the cable:

- 802.3af: 44VDC
- 802.3at: 50VDC
- 802.3bt: 52VDC

Not meeting this PSEout requirement may cause power up failures or power cycling with devices drawing maximum power with maximum cable loss.

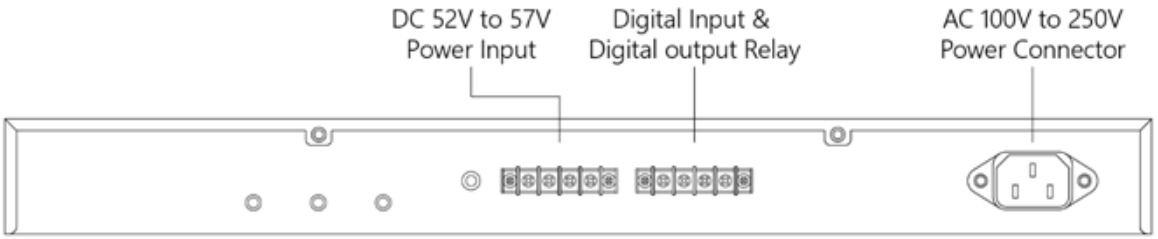
Caution: Using PoE 'Force' mode to force the switch to send PoE to non-PoE devices can physically damage those devices.

Caution: If utilizing the PoE Force mode feature, only connect PDs which support power input in the 48~56V range to prevent damage to PDs. When the port is changed to Force mode, the port's PoE LED lights immediately. See the Web User Guide for details.

Caution: PoE device components may fail due to transient voltage spikes on the PoE line. It is strongly suggested that a surge suppressor be used on each PoE port, especially in areas with frequent lightning and other types of interference.

Connecting Power

The SISPM1040-3248-L/SISPM1040-3166-L has one AC power input and Dual DC power inputs. It doesn't support a secondary AC Power Supply option. It provides redundancy between AC and dual DC power inputs and the AC power input has high priority. The switch can use DC and AC at the same time. For redundancy, AC takes priority over DC; see the Install Guide.



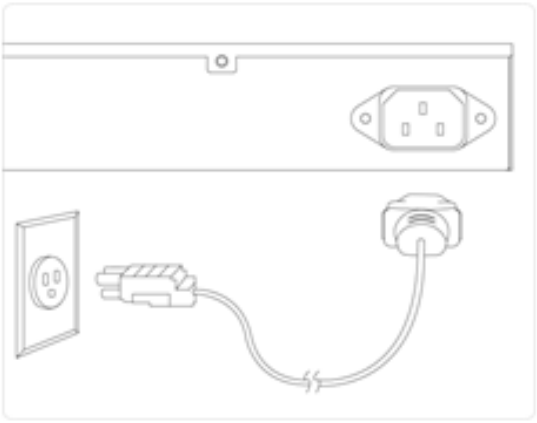
Power Connection: **Warning**: Connect the power supply to the switch first, and then connect the power supply to power. Otherwise, catastrophic product failure may occur. **1.** Verify that power is off to the DC circuit that you are going to attach to the switch PoE DC-input connector. This can be either of the two power supplies (AC-input or DC-input) or site source DC. **2.** As an added precaution, place an appropriate safety flag and lockout device at the source power circuit breaker, or place a piece of adhesive tape over the circuit breaker handle to prevent accidental power restoration while you are working on the circuit.

Power Disconnection: To disconnect power from the switch after a successfully boot: **1.** Turn off power to the switch. **2.** Disconnect the cables.

Connecting the AC Power Cord

The SISPM1040-3xxx-L ships with one standard Power Supply installed. You can order one AC Power cord as a separate option.

1. Connect the AC power cord to the AC power receptacle of switch.
2. Connect the other end of the AC power cord to the AC power outlet.
3. Check the **SYS** LED. If it is On, the power connection is correct.



ATTENTION: This case must be earth grounded.
No DC input may be earth grounded.
Use Isolated Power Supply.

WARNING: Hot Surface Do Not Touch.

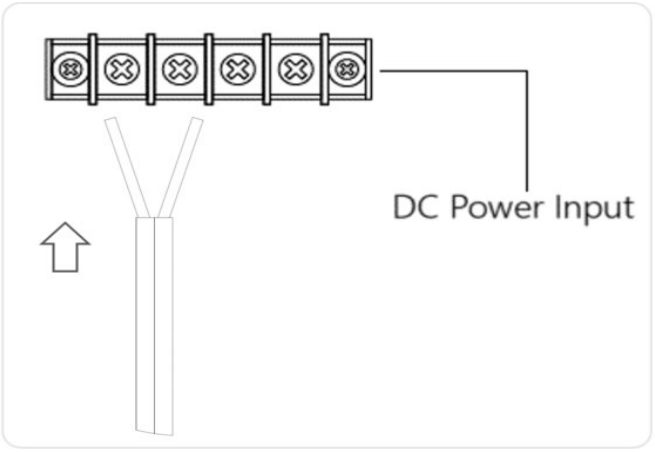
Note that a DC power connection is required for PoE operation. AC power alone can be used to power the switch for data only (no PoE available).

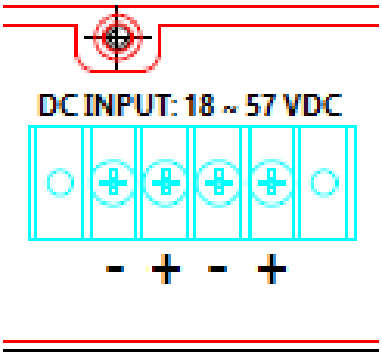
Connecting to DC Power

The SISPM1040-3248-L/SISPM1040-3166-L has one AC power input and Dual DC power input. It doesn't support a secondary AC Power Supply option. It provides redundancy between AC and dual DC power inputs and the AC power input has high priority. The switch can use DC and AC at the same time, in which case the AC has priority over the DC.

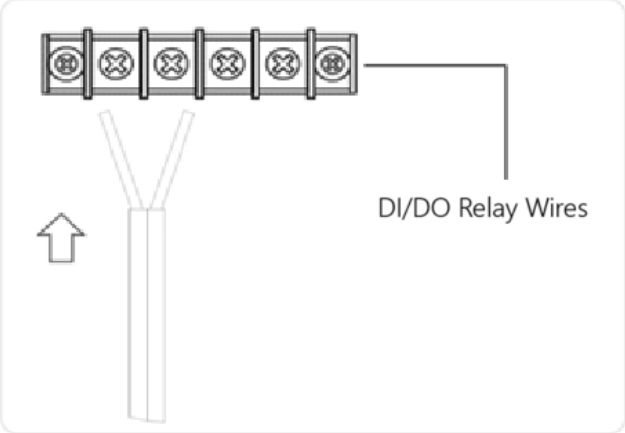
Note that a DC power connection is required for PoE operation. AC power alone can be used to power the switch for data only (no PoE available).

1. Insert the negative/positive DC wires into the V-/V+ terminals, respectively.
2. To keep the DC wires from pulling loose, use a small flat-blade screwdriver to tighten the wire-clamp screws on the front of the terminal block connector.
3. Check the SYS LED. If it is ON, the power connection is correct.





Connecting the DI/DO Relay Wires



1. Insert the negative (ground)/positive DI/DO Relay wires into the +/- terminals, respectively.
2. To keep the DI/DO Relay wires from pulling loose, use a small flat-blade screwdriver to tighten the wire-clamp screws on the front of the terminal block connector.

Note:

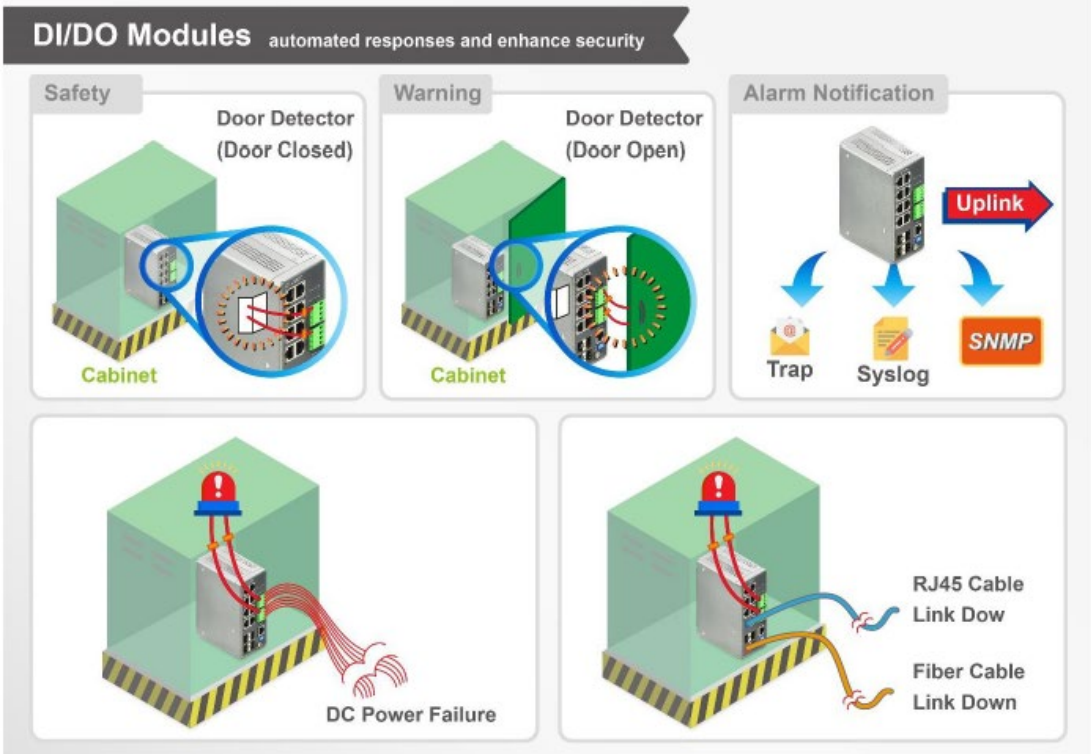
- Digital output (relay): 24VDC/1A
- Digital input: level 0(Low) -> 0V to 6V, level 1 (High) -> 10V to 24V

FAULT: The two contacts of the terminal block connector are used to detect user-configured events.
The two wires attached to the fault contacts form an open circuit when a user-configured event is triggered.
If a user-configured event does not occur, the fault circuit remains closed.

Digital Input and Digital Output Use Case

The switch supports Digital Input and Digital Output. The Digital Input enables the switch to detect and log external device status (such as door intrusion detector). The Digital Output could be used to tell administrators if the switch port shows link down, link up or power failure. **Note**:

Digital output (relay): 24VDC/1A
Digital input: level 0(Low) -> 0V to 6V, level 1 (High) -> 10V to 24V



DI: Use for receiving external signal and trigger DO. You may set the voltage input as high or low as DI normal, when DI stays in normal (assume it's set as low), then DO will not response. But the voltage input change to high, DI will show high/ abnormal and at the same time, DO will automatically switch to "abnormal" and send a signal to connected devices, switch will have system recorded.

For example, water level application:

Setting: low water level: DI normal. High water level: DI abnormal, DIO connected to external alarm notification.

DI will show "normal" when the water level is low. DI will not send signal to DO.

DI will show "abnormal" when sensor senses high water level and will send signal to DO at the same time. DO will turn to abnormal and send signal to external alarm notification to trigger the alarm LED.

DI is used for connecting external alarm devices and once it is triggered the switch can send the trap. An external alarm device (for example: power supply, IP camera) can activate this input pin.
Level 0 (Low): 0V to 6V
Level 1 (High): 10V to 24V

For DO, it's similar but the switch is the alarm device, when the switch has temperature or voltage alarm, it will trigger the digital output (24V/1A) to the external device such as a contact relay.

Power Supply Specifications

Power supply options include:

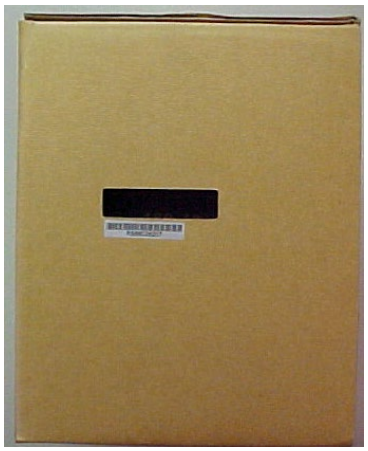
- 25160 480W Din Rail Power Supply
- 25104 Industrial DIN Rail Mounted Power Supply
- PS-DC-DUAL-56xxT Standalone Power Supply

25160 - 480W Din Rail Power Supply (SDR-480-48)

Part number: 25160; see the 25160 webpage for product details.
Rated Power: 480W
Input 90 – 264VAC or 127 – 370VDC
Output 48 – 55V
Operating temp. – 25 - +70◦C

Description: AC-DC Industrial DIN rail power supply;
Output 48Vdc at 10A; Metal casing; Ultra slim width 85.5mm
Net weight (grams): 1820
Format: DIN rail
Application: Installation UL 508; ITE EN/UL/IEC 60950
Output Power (W): 480
Output Voltage (V): 48
Output Current (A): 10
Input Voltage (V): 90-264V; Universal Input 110/230V
IP Rating: No IP
Format: DIN rail
Control Signals: DC OK
Dimming Technology: No Dimming

DC OK Relay Contact
Contact Closed: PSU turns on / DC OK.
Contact Open: PSU turns off / DC Fail.
Contact Ratings (max.): 30V/1A resistive load.



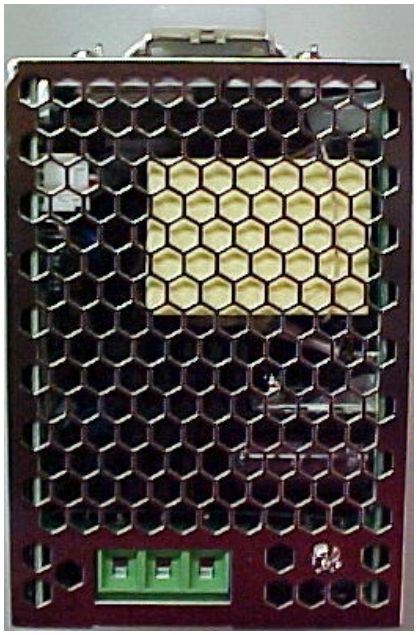
Power Supply Views (25160)

Front:

Back:

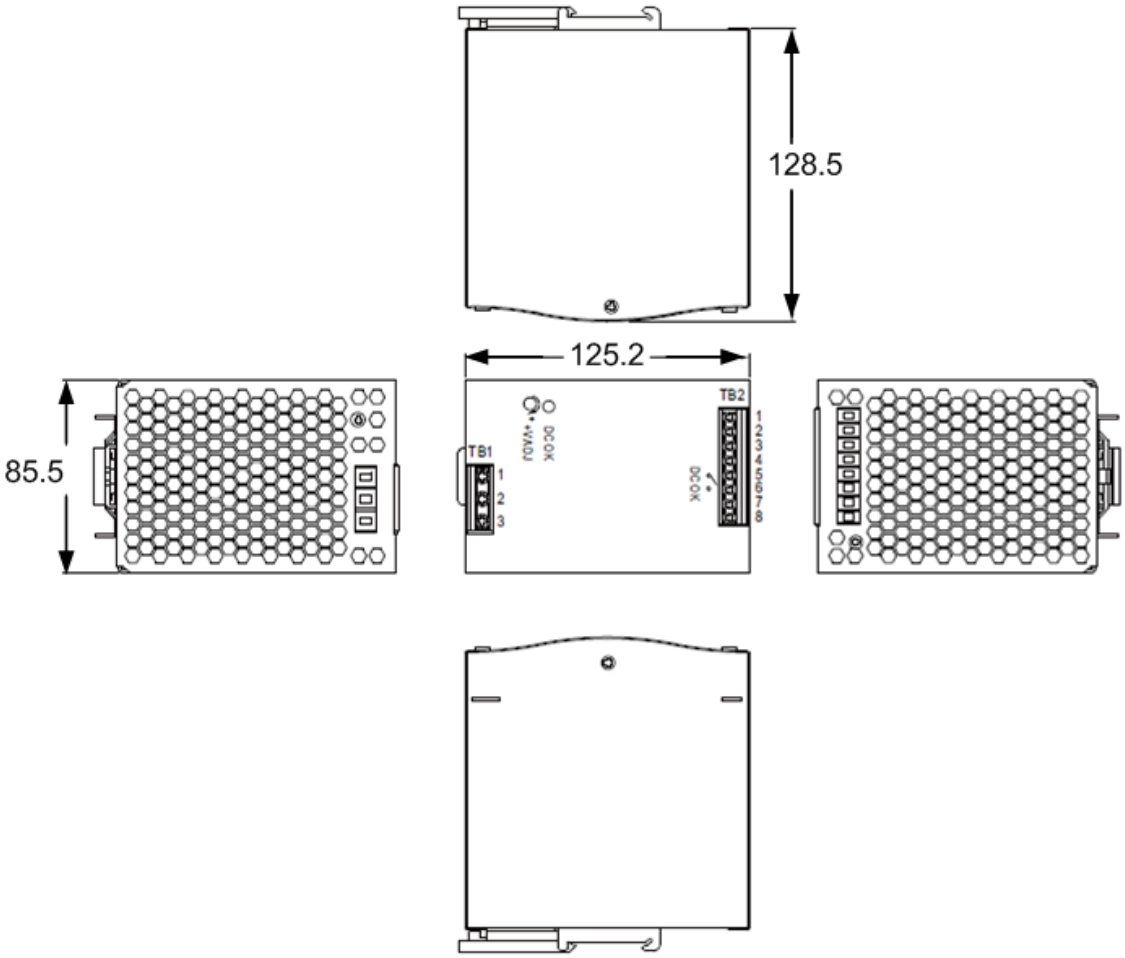
Top:

Bottom:

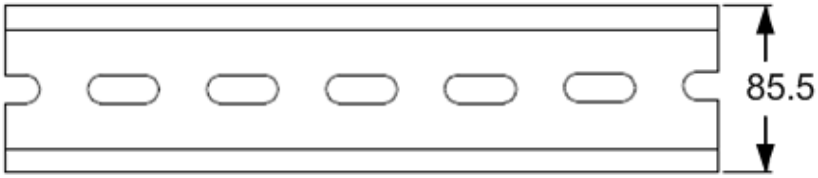


Power Supply Dimensions (25160)

Width: 85.5 mm (3.36 in.)
Height: 125.2 mm (4.92 in.)
Depth: 128.5 mm (5.05 in.)



ADMISSIBLE DIN-RAIL: TS35/7.5 OR TS35/15



Power Supply Pin Descriptions (25160)

Terminal Pin No. Assignment (TB1)

Pin No.	Assignment
1	FG ⏚
2	AC/N
3	AC/L

Terminal Pin No. Assignment (TB2)

Pin No.	Assignment
1,2	DC OUTPUT +V
3,4	DC OUTPUT -V
5,6	Relay Contact
7,8	NC

DC OK Relay Contact

Contact Close	PSU turns on / DC OK.
Contact Open	PSU turns off / DC Fail.
Contact Ratings (max.)	30V/1A resistive load.

25104 - Industrial DIN Rail Mounted Power Supply

The 25104 is an Industrial DIN Rail Mounted Power Supply:

Input: 85-264 VAC, 124-370 VDC
Output: 48 ~ 55 VDC, 5.0A, 240 Watts

Features

- 94% High Efficiency
- 150% Peak Load
- Protected against Short Circuit, Overload, Over Voltage, and Overheating
- Convection air cooling
- DIN rail mountable
- UL 508 approved
- Full load burn in test
- RoHS compliant
- MTBF 169.3 Khrs

See the 25104 Product Page for more information.

PS-DC-DUAL-5624T Stand-Alone Hardened Power Supply

Lantronix PS-DC-DUAL-5624T Standalone Power Supplies are designed to provide power to the Lantronix SISPM1040-3xxx-L. This standalone power supply can be installed in a 19" Rack with 1RU high. It is a 345 Watt Isolated Power Supply with 56VDC and 24VDC Dual Outputs and is targeted for PoE applications.

The Power Supply is fully compliant with IEEE 802.3af, at, and bt PoE standards for isolation.

See the PS-DC-DUAL-5624T Power Supply webpage for more information.

4. Initial Switch Configuration

Default Configuration Settings

- IP address: 192.168.1.77
- Subnet Mask: 255.255.255.0
- Default Gateway: 192.168.1.254
- Username: admin
- Password: admin

To prevent unauthorized access, change the default password on first use and periodically.
Serial settings:

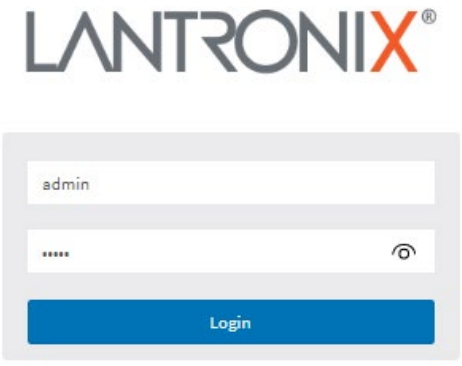
- Baud rate=115200bps
- Data bits=8
- Parity=None
- Stop bits=1
- Flow control=none

Initial Setup via Web Browser

After powering up the switch for the first time, you can perform the initial switch setup using a web browser. To begin the initial setup, you must change your PC's IP address and subnet mask to make sure the PC can communicate with the switch. After changing PC's IP address (for example, 192.168.1.250), then you can access the Web interface of the switch using the switch's default IP address and Subnet Mask.

To connect and complete initial setup via the web browser:

1. Power up the PC that you will use for the initial configuration. Make sure the PC has the Ethernet RJ45 connector to be connected to the switch via standard Ethernet LAN cable.
2. Change the PC's IP address and Subnet Mask so that it can communicate with the switch.
3. Power up the switch for its initial configuration and wait until it has finished its start-up processes.
4. Connect the PC to any port on the switch using a standard Ethernet cable, then check the port LED on the switch to make sure the link status of the PC is OK.
5. Run your Web browser on the PC; enter the factory default IP address to access the switch's Web interface.
6. If your PC is configured correctly, the switch Login page displays.



If you do not see the above Login page, try these steps:

- Refresh the web page.
- Check to see if there is an IP conflict issue.
- Clear browser cookies and temporary internet files.
- Check your PC settings again and repeat step 2 above.

7. Enter the factory default username (**admin**) and password (**admin**) on login page.
8. Click "Login" to log into the switch. See the *Web User Guide* for additional information.

Access the CLI through the Console Port

The switch can be accessed and configured using a direct serial connection between the switch and your computer and terminal emulation software on your computer. Use a standard serial cable (RJ-45 to DB9). You will need a USB to serial adapter if your computer doesn't have a serial port.

To access the CLI through the console port:

1. Connect the serial cable to the console port (RJ45) on the switch and to the serial port on the computer (DB9) or use a DB9 to USB adapter if your computer lacks a serial port.
2. Use a terminal emulator program such as PuTTY or Tera Term to start a serial session.
3. Select Serial connection type, select the COM port, and enter the speed.
    a. To find out which COM port to select, go to Device Manager > Ports to view the COM ports in use. (Windows)
4. At the terminal window, enter the factory default username (admin) and password (admin).
5. Perform initial switch configuration using the CLI.

Access the CLI using an SSH or Telnet Connection

The switch can be remotely accessed and configured through the Command Line Interface (CLI) using SSH or Telnet. Use a terminal emulator program such as PuTTY or Tera Term to establish the connection.

Your computer should have an IP address on the same network as the switch and be able to reach the switch's configured management IP address. SSH or Telnet service must be enabled on your switch. Telnet is disabled by default.

Note: *Telnet is not secure and can expose data to potential eavesdroppers. SSH should be used for more secure communication.*

To access the CLI using SSH or Telnet:

1. Launch the terminal emulator program on your computer .
2. Select SSH or Telnet as the session type.
3. Enter the hostname or IP address of the switch. SSH port = 22, Telnet port = 23.
4. At the terminal window, enter the factory default username (admin) and password (admin).
5. Perform switch configuration using the CLI.

Login to the CLI

Access the CLI through a direct serial connection to the device or using an SSH or Telnet session.
The default username and password are:

- Username: admin
- Password: admin

After you login successfully, the prompt displays as "<sys_name>**#**". The # prompt indicates that you have administrator privilege for setting the managed switch.

If you're logged in as other than the administrator, the prompt displays as "<sys_name>**>**". The > prompt indicates that you have guest privileges and are allowed only a subset of administrator privilege commands. Each CLI command has a particular privilege level.

Example:

```
Username: admin
Password: admin
SM12XPA#
```

You should change the password as soon as possible to prevent unauthorized access.

5. Troubleshooting

Basic Troubleshooting

1. Make sure your switch model supports the feature or function attempted; see Key Features on page 7 and check the Release Notes for your firmware version.
2. Verify the install process; see Installing the Switch on page 21.
3. Verify the initial switch configuration; see Initial Switch on page 39.
4. Troubleshoot connected network devices to pinpoint the problem to the switch.
5. Run the System Diagnostics. See the *Web User Guide* or the *CLI Reference*.
6. Reset the switch; see Reset Button on page 19.
7. Restore the switch to its factory default settings; see Reset Button on page 19.
8. If using the CLI, try configuring / testing via the Web UI and vice versa. See the *Web User Guide* or *the CLI Reference.*

Troubleshooting PoE Problems

1. Note that PoE devices initially draw more power during their boot up sequence than during normal operation.
2. Turn LLDP off and turn CDP on.
3. Verify that PoE capability is enabled for the interface.
4. Make sure the cable is properly seated in the port socket.
5. Ensure that you have the right and qualified Cat 5 or above Ethernet cable plugged into the right port on the PD, and that the length of the Ethernet cable is not over 100m.
6. Confirm the power supply mode (Alternative A vs. Alternative B) with the PD vendor. Note that PoE support requires both the AC and DC power supplies. **Note** that PoE support requires a DC power supply. AC power alone can be used to power the switch for data only (no PoE available).
7. For PD power up failures or power cycling, verify that the power supply is set to Vout of 56 V. See Power Supply Specifications on page 34.

Troubleshooting Table

The following table provides information to help troubleshoot problems by taking actions based on the suggested solutions.

Table 5: Troubleshooting Table

Symptom	Possible Cause	Suggested Solution
SYSTEM LED is Off	The switch is not receiving power.	1. Check if correct power cord is connected firmly to the switch and to the AC/DC outlet socket. 2. Perform power cycling the switch by unplugging and plugging the power cord back into the switch. 3. If the LED is still off, try to plug power cord into different AC/DC outlet socket to make sure correct AC/DC source is supplied.
SYSTEM LED is RED	An abnormal state has been detected by the switch.	Check the system log within the switch from WEB UI to understand the abnormal state (e.g., exceeding operating temperature range) and take corresponding actions to resolve.
RJ45 Ports Left Side SFP Ports / SFP+ Ports LED is Off	The port is not connected or the connection is not working.	1. Check if the cable connector plug is firmly inserted and locked into the port at both the switch and the connected device. 2. Make sure the connected device is up and running correctly. 3. If the symptom still exists, try different cable or different port, in order to identify if it is related to the cable or specific port. 4. Check if the port is disabled in the configuration settings via WEB user interface.
RJ45 Ports Right Side LED is Off	The port is not supplying power	1. Check if the cable connector plug is firmly inserted and locked into the port at both the switch and the connected device. 2. Make sure the correct Ethernet cables are used. 3. If the symptom still exists, try different cable or different port, in order to identify if it is related to the cable or specific port.

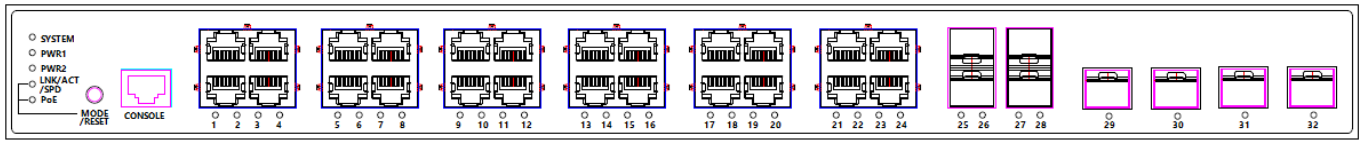
Symptom	Possible Cause	Suggested Solution
		4. Check if the port is disabled in the configuration settings via WEB user interface.

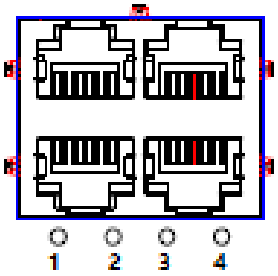
LED Troubleshooting

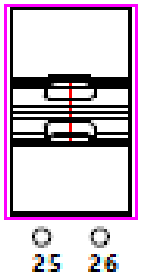
Table 6: LED Troubleshooting

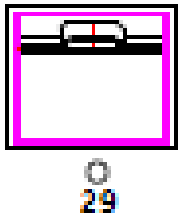
LED	Color	State	Description
RJ45 Ports Left side	Green	On	The port is enabled and established a link to connected device, and the connection speed is 1000Mbps.
	Green	Blinking	The port is transmitting/receiving packets, and the connection speed is 1000Mbps.
	Amber	On	The port is enabled and established a link to connected device, and the connection speed is 10/100Mbps.
	Amber	Blinking	The port is transmitting/receiving packets, and the connection speed is 10/100Mbps.
	--	Off	The port has no active network cable connected, or it is not established a link to connected device. Otherwise, the port may have been disabled through the switch user interface.
RJ45 Ports Right Side	Green	On	The port is enabled and supplying power to connected device.
	Amber	On	An abnormal state, such as overload status, has been detected in the switch.
	--	Off	The port has no active network cable connected, or it is not connected a PoE PD device. Otherwise, the port may have been disabled through the switch user interface.
SFP Ports	Green	On	The port is enabled and established a link to connected device, and the connection speed is 1000Mbps.
	Green	Blinking	The port is transmitting/receiving packets, and the connection speed is 1000Mbps.
	Amber	On	The port is enabled and established a link to connected device, and the connection speed is 100Mbps.
	Amber	Blinking	The port is transmitting/receiving packets, and the connection speed is 100Mbps.
	--	Off	The port has no active network cable connected, or it is not established a link to connected device. Otherwise, the port may have been disabled through the switch user interface.
SFP+ Ports	Blue	On	The port is enabled and established a link to connected device, and the connection speed is 10Gbps.

	Blue	Blinking	The port is transmitting/receiving packets, and the connection speed is 10Gbps.
	Green	On	The port is enabled and established a link to connected device, and the connection speed is 1Gbps.
	Green	Blinking	The port is transmitting/receiving packets, and the connection speed is 1Gbps.
	--	Off	The port has no active network cable connected, or it is not established a link to connected device. Otherwise, the port may have been disabled through the switch user interface.









Recording Device and System Information

After performing the troubleshooting steps, and before calling or emailing Technical Support, please record as much information as possible in order to help the Tech Support Engineer.

1. Select the **Switch** > **System** > **System Information** menu path. From the CLI, use the **show** commands needed to gather the information below or as requested by the Support Engineer.

2. Record Model #: _____ Power Supply Model #: _____

Serial Number: _____ Firmware Version: _____

3. Record the LED Status: _____

_____

_____

4. Provide additional information to your Tech Support Specialist. See the "Troubleshooting" section above.

Your Lantronix service contract number: _____

Describe the failure: _____

_____

_____

Describe any action(s) already taken to resolve the problem (e.g., changing mode, rebooting, etc.): _____

_____

_____

_____

The model and serial numbers of other Lantronix products in the network: _____

_____

_____

Describe your network environment (layout, cable type, etc.): _____

_____

_____

Network load and frame size at the time of trouble (if known): _____

PD equipment used: _____

_____

The device history (i.e., have you returned the device before, is this a recurring problem, etc.): _____

_____

_____

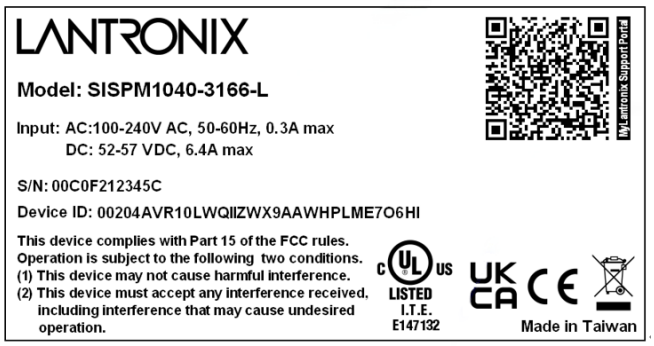
_____

Any previous Return Material Authorization (RMA) numbers: _____

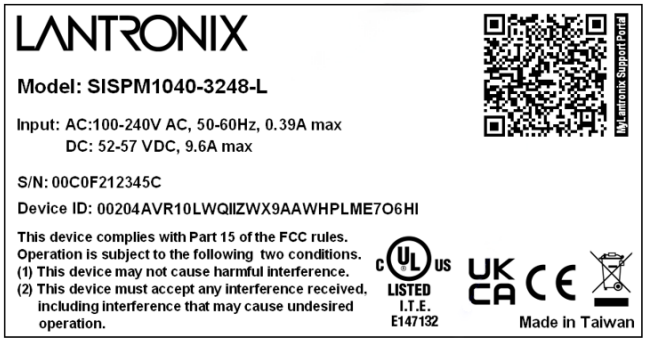
Device Label and Packaging Label

In addition to the device CLI and Web GUI, you can find device information on the box label and device label.

Box Label



SISPM1040-3166-L Device Label



SISPM1040-3248-L Device Label

6. Regulatory and Safety Information

Compliance and Safety Statements

FCC, Class A: This product has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications. Operation of this product in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) This device may not cause harmful interference.

2) This device must accept any interference received, including interference that may cause undesired operation.

CE MARK DECLARATION OF CONFORMANCE FOR EMI AND SAFETY (EEC): This equipment has been tested and found to comply with the protection requirements of European Emission Standard EN55022/EN61000-3 and the Generic European Immunity Standard EN55024.

NDAA, RoHS, REACH and WEEE Compliance

See the compliance webpage at https://www.lantronix.com/legal/rohs/.

Trade Agreement Act (TAA) Compliant Products

See the TAA webpage at https://www.lantronix.com/legal/rohs/taa-compliant-products/.

Accessibility Statement

In our effort to help provide a fully accessible and optimized experience for our website visitors, lantronix.com has taken careful measures to help ensure an enhanced user experience, whether the website visitor is using assistive technologies such as a screen reader, magnifier or other assistive technology to access the website. For more information see our webpage at https://www.lantronix.com/accessibility-statement/.

EU Declaration of Conformity

LANTRONIX®

CE

EU DECLARATION OF CONFORMITY

Manufacturer's Name: LANTRONIX INC.
Manufacturer's Address: 48 Discovery, Suite 250, Irvine, CA 92618 USA
Model Number: SISPM1040-3248-L, SISPM1040-3166-L, SISPM1040-3248-L3, SISPM1040-3166-L3

Manufacturer's Quality System:

TÜVRheinland

ISO 9001:2015 Certificate No. 74 300 4282 TUV Rheinland

Applicable EU Directives:

Low Voltage Directive (2014/35/EU)

- **EN 62368-1:2014+A11:2017**

EMC Directive (2014/30/EU)

- **EN 55032: 2015/AC: 2020 (Class A)**
- **EN 61000-3-2: 2019**
- **EN 61000-3-3: 2013+A1:2019**
- **EN 55035: 2017/A11: 2020**

EU Directive 2011/65/EU for Restriction of Hazardous Substance (RoHS2) with exemption 7(c)-I

Statement of Conformity: The product specified above complies with applicable EU directive referenced, including the application of sound engineering practice.

Signature: Eric Bass Date: 27 March 2024

Name: Eric Bass Title: VP of Engineering

UK Declaration of Conformity

LANTRONIX®

UK CA

UK DECLARATION OF CONFORMITY

Manufacturer's Name: LANTRONIX INC.
Manufacturer's Address: 48 Discovery, Suite 250, Irvine, CA 92618 USA
Model Number: SISPM1040-3248-L, SISPM1040-3166-L, SISPM1040-3248-L3, SISPM1040-3166-L3

Manufacturer's Quality System:

ISO 9001:2015 Certificate No. 74 300 4282 TUV Rheinland

Electrical Equipment Regulations 2016

- **EN 62368-1:2014+A11:2017**

Electromagnetic Compatibility Regulations 2016

- **EN 55032: 2015/AC: 2020 (Class A)**
- **EN 61000-3-2: 2019**
- **EN 61000-3-3: 2013+A1:2019**
- **EN 55024: 2017/A11: 2020**

UK SI 2012 No. 3032 for Restriction of Hazardous Substance (RoHS2) with exemption 7(c)-I and 6(c).
1) 2011/65/EU Restriction of the use of Hazardous Substances in EEE (RoHS)
2) 2015/863/EU Change of Annex II from 2011/65/EU

Statement of Conformity: The product specified above meets the test requirements of the relevant legislation of United Kingdom, including the application of sound engineering practice.

Signature: Eric Bass Date: 27 March 2024

Name: Eric Bass Title: VP of Engineering

Class I, Division 2 / classe I, division 2

Warning and Caution - Proper Installation and Operation (English)
These devices are open-type devices that are to be installed in an enclosure only accessible with the use of a tool, suitable for the environment. This equipment is suitable for use in Class I, Division 2, Groups A, B, C, and D or non-hazardous locations only. WARNING – EXPLOSION HAZARD. DO NOT DISCONNECT WHILE THE CIRCUIT IS LIVE OR UNLESS THE AREA IS FREE OF IGNITIBLE CONCENTRATIONS.

Avertissement et mise en garde - Installation et fonctionnement corrects (français)
Ces périphériques sont des périphériques de type ouvert qui doivent être installés dans un enceinte uniquement accessible à l'aide d'un outil, adapté à environnement. Cet équipement peut être utilisé dans la classe I, division 2, groupes A, B, C, et D ou des emplacements non dangereux seulement. AVERTISSEMENT - RISQUE D'EXPLOSION. NE PAS SE DÉCONNECTER LORSQUE LE CIRCUIT EST VIVANT OU À MOINS QUE LA ZONE NE SOIT LIBRE DE CONCENTRATIONS IGNIFIABLES.

High Risk Activities Disclaimer

Components, units, or third-party products used in the product described herein are NOT fault-tolerant and are NOT designed, manufactured, or intended for use as on-line control equipment in the following hazardous environments requiring fail-safe controls: the operation of Nuclear Facilities, Aircraft Navigation or Aircraft Communication Systems, Air Traffic Control, Life Support, or Weapons Systems ("High Risk Activities"). Lantronix and its supplier(s) specifically disclaim any expressed or implied warranty of fitness for such High Risk Activities.

Cautions and Warnings

Definitions

Cautions indicate that there is the possibility of poor equipment performance or potential damage to the equipment.

Warnings indicate that there is the possibility of injury to person.

Cautions and Warnings appear here and may appear throughout this manual where appropriate. Failure to read and understand the information identified by this symbol could result in poor equipment performance, damage to the equipment, or injury to persons.

Cautions

While installing or servicing the power module, wear a grounding device and observe all electrostatic discharge precautions. Failure to observe this caution could result in damage to, or failure of the power module.

Warnings

Warning: Do not connect the power module to an external power source before installing it into the chassis. Failure to observe this warning could result in an electrical shock, even death.

WARNING: The power module has a provision for grounding. Equipment grounding is vital to ensure safe operation. The installer must ensure that the power module is properly grounded during and after installation. Failure to observe this warning could result in an electric shock, even death.

WARNING: A readily accessible, suitable National Electrical Code (NEC) or local electrical code approved disconnect device and branch-circuit protector must be part of the building's installed wiring to accommodate permanently connected equipment. Failure to observe this warning could result in an electric shock, even death.

WARNING: Turn the external power source OFF and ensure that the power module is disconnected from the external power source before performing any maintenance. Failure to observe this warning could result in an electrical shock, even death.

WARNING: Ensure that the disconnect device for the external power source is OPEN *(turned OFF)* before disconnecting or connecting the power leads to the power module. Failure to observe this warning could result in an electric shock, even death.

See Electrical Safety Warnings below for Electrical Safety Warnings translated into multiple languages.

Electrical Safety Warnings

Electrical Safety
IMPORTANT: This equipment must be installed in accordance with safety precautions.

Elektrische Sicherheit
WICHTIG: Für die Installation dieses Gerätes ist die Einhaltung von Sicherheitsvorkehrungen erforderlich.

Elektrisk sikkerhed
VIGTIGT: Dette udstyr skal installeres i overensstemmelse med sikkerhedsadvarslerne.

Elektrische veiligheid
BELANGRIJK: Dit apparaat moet in overeenstemming met de veiligheidsvoorschriften worden geïnstalleerd.

Sécurité électrique
IMPORTANT: Cet équipement doit être utilisé conformément aux instructions de sécurité.

Sähköturvallisuus
TÄRKEÄÄ: Tämä laite on asennettava turvaohjeiden mukaisesti.

Sicurezza elettrica
IMPORTANTE: questa apparecchiatura deve essere installata rispettando le norme di sicurezza.

Elektrisk sikkerhet
VIKTIG: Dette utstyret skal installeres i samsvar med sikkerhetsregler.

Segurança eléctrica
IMPORTANTE: Este equipamento tem que ser instalado segundo as medidas de precaução de segurança.

Seguridad eléctrica
IMPORTANTE: La instalación de este equipo deberá llevarse a cabo cumpliendo con las precauciones de seguridad.

Elsäkerhet
OBS! Alla nödvändiga försiktighetsåtgärder måste vidtas när denna utrustning används.

Lantronix Corporate Headquarters
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Phone: 949-453-3990
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Technical Support
Online: https://www.lantronix.com/technical-support/.

Sales Offices
For a current list of our domestic and international sales offices, go to the Lantronix web site at www.lantronix.com/about/contact.